1. CALL TO ORDER

10:30 AM meeting was called to order by Chairman Brian J Krajewski at 10:30 AM.

2. ROLL CALL

PRESENT: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

ABSENT:

3. PUBLIC COMMENT

No Public Comment

4. CHAIRMAN'S REMARKS

No Chairman's Remarks

5. MINUTES APPROVAL

A. Animal Services Committee - Regular Meeting - Aug 21, 2018 10:30 AM

RESULT: ACCEPTED [UNANIMOUS]

MOVER: Kevin Wiley, District 6
SECONDER: Janice Anderson, District 5
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

6. OTHER ACTION ITEMS

A. Authorization for Overnight Travel -- Humane Initiatives and Special Projects Manager Travel to Best Friends Midwest Summit in Kalamazoo, MI from September 26, 2018 through September 28, 2018. Expenses to include lodging, mileage, parking, and per diem for the approximate total of $635.80. The registration cost is not included as the Best Friends Animal Society hand selected the leadership of Animal Services to receive a scholarship to attend resulting in a savings of $150.00 each ($450.00 total for three staff members to attend).
RESULT: APPROVED [UNANIMOUS]
MOVER: Kevin Wiley, District 6
SECONDER: Sean T Noonan, District 2
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

B. Authorization for Overnight Travel -- Operations Manager Travel to Best Friends Midwest Summit in Kalamazoo, MI from September 26, 2018 through September 28, 2018. Expenses to include lodging, mileage, parking, and per diem for the approximate total of $619.45. The registration cost is not included as the Best Friends Animal Society hand selected the leadership of Animal Services to receive a scholarship to attend resulting in a savings of $150.00 each ($450.00 total for three staff members to attend).

Member Wiley stated that he might be able to set up a meeting with a professor at the University of Michigan while staff is in Kalamazoo.

RESULT: APPROVED [UNANIMOUS]
MOVER: Kevin Wiley, District 6
SECONDER: Donald Puchalski, District 1
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

C. Authorization for Overnight Travel -- Administrator Veterinarian Travel to Best Friends Midwest Summit in Kalamazoo, MI from September 26, 2018 through September 28, 2018. Expenses to include lodging, mileage, parking, and per diem for the approximate total of $608.55. The registration cost is not included as the Best Friends Animal Society hand selected the leadership of Animal Services to receive a scholarship to attend resulting in a savings of $150.00 each ($450.00 total for three staff members to attend).

RESULT: APPROVED [UNANIMOUS]
MOVER: Kevin Wiley, District 6
SECONDER: Sean T Noonan, District 2
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

7. ADMINISTRATIVE UPDATE
Laura Flamion, Operations Manager, stated that the scheduling of owner relinquishments is going very well. The shelter still has walk-in's and more time sensitive situations that are accommodated. The shelter received in 20 animals this Saturday, 9/1. Member Puchalski asked what is the main reason for surrender. Ms. Flamion stated that moving is one of the biggest reasons. Chairman Krajewski stated that Kane County is very backed up on their citizen's owner surrenders and have at least a two month wait list. Presently, Kane County is instructing their citizens to surrender at DuPage County Animal Services (DCAS). Ms. Flamion added that Kane County does not do rabies observations and that DCAS has received a couple of recent cases
from that County. Member Puchalski stated he would like to know why they are so backed up. That information is not currently available.

Ms. Flamion informed the Committee that they are still receiving a lot of positive feedback from posting lost animals on the DCAS Facebook page. Just today a 23 year old cat was reunited with it's owners because they saw him on Facebook. Ms. Flamion also stated that she is continuing to work on the Grant Budget for FY 2019.

8. OLD BUSINESS
   No Old Business

9. NEW BUSINESS
   Member Wiley brought up a recent incident in West Chicago regarding a dog that attacked and killed another dog. From information available, it appears as though this is the second dog the offending dog has killed. Due to the law, neither West Chicago or DCAS could hold the dog. Member Wiley asked what we can do on a County level to secure tougher laws in these types of situations. Chairman Krajewski said that he has discussed this with the States Attorney's office and is awaiting more information.

10. ADJOURNMENT
    Chairman Krajewski adjourned the meeting at 10:45 AM.
1. CALL TO ORDER

10:30 AM meeting was called to order by Chairman Brian J Krajewski at 10:31 AM.

2. ROLL CALL

PRESENT: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley (Remote)
ABSENT:

3. PUBLIC COMMENT

No Public Comment

4. CHAIRMAN'S REMARKS

No Chairman's Remarks

5. MINUTES APPROVAL

A. Animal Services Committee - Regular Meeting - Aug 7, 2018 10:30 AM

RESULT: ACCEPTED [UNANIMOUS]
MOVER: Janice Anderson, District 5
SECONDER: Sean T Noonan, District 2
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

6. PROCUREMENT REQUISITIONS

A. Recommendation for the approval of a contract purchase order to Imaging Systems, Inc., d/b/a Integrated Document Technologies (IDT), for document transportation, prep, scanning, image enhancing, visual image quality control, and daily image export maintenance of back logged and ongoing monthly rabies certificates into OnBase for the period of August 21, 2018 through August 20, 2019 for Animal Services, for a contract total amount not to exceed $19,050.00, per 55 ILCS 5/5-1022 “Competitive Bids” (c) not suitable for competitive bids – (d) IT/Telecom purchases under $35,000.00.
RESULT: APPROVED [UNANIMOUS]
MOVER: Sean T Noonan, District 2
SECONDER: Kevin Wiley, District 6
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

B. 2018-200 Recommendation for the approval of a contract purchase order to Noah's Animal Hospital of Wheaton, LLC to provide back up veterinary services for Animal Services for the period August 21, 2018 through August 20, 2019 with four options to renew, for a contract total not to exceed $8,140.00, per lowest responsible bid # 18-156-JM.

Member Puchalski thanked Animal Services for bidding out this professional service.

RESULT: APPROVED [UNANIMOUS]
MOVER: Janice Anderson, District 5
SECONDER: Kevin Wiley, District 6
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

7. ADMINISTRATIVE UPDATE
Laura Flamion, Operations Manager, shared with the Committee that the two recent adoption promotions have been very successful. The CAT-egory 5 (ongoing) and Clear the Shelters (CTS-this past Saturday) enabled Animal Services to find homes for thirty three (33) adult cats, nine (9) kittens, four (4) dogs, and one (1) rabbit. There are still animals that are on hold from CTS and we anticipate those numbers to increase. Ms. Flamion also thanked Member Wiley and Member Anderson for coming out on Saturday to support the shelter and meet with the media. Member Puchalski asked if the success rates for the promotions is due more to social media or the reduced fee? Ms. Flamion states that it is the Marketing of promotions and events.

Ms. Flamion also updated the Committee that all software demos for the new database were completed this week and the scores will be submitted to Procurement tomorrow. Also that the RFP for consulting services will be sent to Procurement this week, and the shelter will be participating in the Fall Festival September 15th with an open house and a few rescue partners onsite.

8. OLD BUSINESS
No Old Business

9. NEW BUSINESS
No New Business

10. ADJOURNMENT
Chairman Krajewski adjourned the meeting at 10:36 AM.
## Purpose of Trip: (explain fully the necessity of making the trip)

There is NO conference registration cost as the Best Friends Animal Society has awarded a scholarship for members of the DCAS leadership team to attend resulting in a cost savings to the county of $150.00 each ($450.00 total for 3 staff members to attend). The DCAS team was hand selected to receive these scholarships due to Best Friends’ belief in our leadership’s proven ability to effectively implement lifesaving programs and services at DCAS. The Best Friends Midwest Regional Leadership Summit will provide valuable training for behind the scenes management/administration of progressive shelters and animal rescuing including but not limited to: animal adoptions, fear free animal sheltering, diversion programs to keep animals out of a shelter and in a home, recruiting fosters, effective leadership, marketing/outreach, shelter medicine, etc. The Summit features speakers in key leadership roles within leading national shelters at the forefront of progressive animal sheltering/rescue. The Summit will provide this staff member the opportunity to bring back new innovative ideas for both our animals and our citizens as well as training information for all Animal Services staff. This conference also provides an opportunity for staff to make connections, foster relationships and share best practices with other rescues and organizations in attendance, and to begin conversations with other leading shelters in the region about how our facilities can better collaborate to save more animal lives locally and regionally.

### Destination:
Radisson Plaza Hotel, 100 West Michigan Ave., Kalamazoo, MI 49007

### Date of Departure: 9/26/2018  
Date of Return Arrival: 9/28/2018

(please include a detailed explanation if different from official business dates)

As the conference begins at 9:00am on 9/27, we are requesting a hotel for the night of 9/26.

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### Please indicate the estimated amount for each applicable expense.

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<th>Description</th>
<th>Amount</th>
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<td>Meals: (Per Diems)</td>
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Total: $635.80

Enacted and approved this 11th day of September, 2018 at Wheaton, Illinois.

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DANIEL J. CRONIN, CHAIRMAN  
DU PAGE COUNTY BOARD
Other Action Item

RESULT: APPROVED [UNANIMOUS]
MOVER: Kevin Wiley, District 6
SECONDER: Sean T Noonan, District 2
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley
Join staff and volunteers from animal shelters, rescue organizations, advocacy groups, policy makers, veterinarians, vet techs, educators, students and compassionate community members to learn ways to save lives in your community. Hear cutting-edge research from leading national animal welfare experts along with success stories and strategies from Michigan shelters, rescues, and advocates.

Registration for the 2-day conference includes:
- * Keynote lunch presentation (Thursday) by Dr. Marty Becker, "America’s Veterinarian," Fear Free
- * Shelter awards presentation (Friday) recognizing top shelters throughout the state
- * Nine break-out sessions of your choice
- * Lunch, snack and beverage breaks (vegetarian/vegan available)
- * Animal CPR & First Aid (space is limited)
- * OPTIONAL shelter tour of SPCA of Southwest Michigan with Kalamazoo city highlights (space is limited)
- * Roundtable discussions led by speakers
- * Exhibitor Showcase
- * Raffle Prizes
- * Access to custom event app to personalize your agenda, engage with other attendees, network with exhibitors and sponsors, and much more!

Single-day registration is available.

Michigan Certified Rescue organization members receive 15% discount.

**Session Options**

View agenda [here](#).

**Animal CPR and First Aid**  Matt Elvin, TipTopTails Dog Training (space is limited)

**The Benefits of Coalition and Steering Committees**  Marc Peretta & Tawny Hammond, Best Friends Animal Society
Breaking the Breed Label Habit  
Kristen Auerbach, Pima Animal Services

The Care and Feeding of Staff and Volunteers  
Dr. Linda Harper

Cat Adoptions from Zero to Infinity  
Monica Frenden, Austin Pets Alive!

Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun  
Pam Johnson-Bennett

Cats Scratch: Here's How to Keep Them in Their Homes Anyway  
Dr. Theresa DePorter, Fear Free

The Decision to Kill for Behavior: Policy and Protocol  
Kristen Auerbach, Pima Animal Services

Decoding Data: Using Your Stats to Save Lives  
Nikki Kelley, Best Friends Animal Society

Developing Plans and Addressing Issues - MPFA Assistance  
Deborah Schutt and Lisa Rabine, Michigan Pet Fund Alliance

Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters  
Jon Clarkson, Dog Aide and Kelly McLaughlin, Bark Nation

Empathy for the Fearful, Worried, or Anxious Dog  
Dr. Theresa Porter, Fear Free

Free Free Husbandry in the Shelter Setting  
Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Fear Free Training in the Shelter Setting  
Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Feral Kittens: More Than KMR  
Tabitha Kucera, Fear Free Certified

Courtney Protz-Sanders, Paws for Life Rescue

How to Conduct Conversational Adoptions (Role Play Session)  
Katie Timber, SPCA of Southwest Michigan; Tanya Hilgendorf, Humane Society of Huron Valley

How to Powerfully and Effectively Leverage Volunteers  
Pat Guerrero and José Ocaño, Best Friends Animal Society

How to Reach Your Target Audience: Digital Fundraising, Email Marketing, Digital Strategy  
Amy Starnes, Best Friends Animal Society

How We Improved - Panel Discussion of Award Winners  
Moderated by Deborah Schutt, Michigan Pet Fund Alliance

Litter Box Lowdown: Addressing Non-medical Litter Box Issues  
Pam Johnson-Bennett

Midwest Region Overview: Best Friends No Kill 2025 Goal  
Tawny Hammond, José Ocaño, and Marc Peralta, Best Friends Animal Society

Midwest Success Stories: Leadership from Around the Midwest states  
Moderated by Tawny Hammond, Best Friends Animal Society

No Cat Left Behind: How to Get Special Needs Cats Adopted  
Monica Frenden, Austin Pets Alive

No Kill: What Does It Mean and How Do You Message It?  
Tawny Hammond, Best Friends Animal Society

Progressive Animal Services as a Community Ethic  
José Ocaño, Best Friends Animal Society & Lee Ann Shenefiel, City of Austin Animal Services

Recruiting Fosters for the Challenging Dog  
Kristen Auerbach, Pima Animal Services

Starting a Successful Barn Cat Program  
Monica Frenden, Austin Pets Alive

Thinking Outside the Cage: Shelter Enrichment for Cats Tabitha Kucera, Fear Free Certified

TNR FAQs ... and Answers! Moderator: Dr. Diana Newman, Michigan Pet Fund Alliance; Panelists: Jennifer German, Companion Cats; Tracy Lee, ROAR; Jody Schaefer, Saved by Zade

Trap, Neuter, Return (TNR) Training Dr. Diana Newman, Michigan Pet Fund Alliance

Why Fear Free Animal Shelters Are Essential -- and Inevitable Dr. Marty Becker, Fear Free

You Don't Need to Be an Attorney to Do This! Richard Angelo, Best Friends Animal Society

2017 MPFA Outside the Box Award Winners Marie Green, Gratiot Animals in Need (G.A.I.N.); Tania Jaczkowski, Humane Society of West Michigan; Karen Kazyak, Humane Society of Livingston County; Amy Warner, Genesee County Animal Control

View full schedule and session descriptions here.

View speakers here.

Accommodations

Radisson Plaza Hotel

100 West Michigan Ave.
Kalamazoo MI 49007
(269) 343-3333
Price: $135 + 11% tax.

For the discounted rate, book using "Getting to the Goal 2018".

Kalamazoo pet-friendly hotels are here.

Self-parking in the Radisson garage is $10 per day if not staying at the hotel or $10 per night for overnight guests staying at the hotel.

Valet is $30 per vehicle per day.

Scholarships are available for individuals facing financial hardship. Recipients are asked to pay a $50 registration fee. The scholarship information is here.

Conference Cancellation Policy: Registration is non-refundable. If you are unable to attend, you may transfer your registration to another person, or to the scholarship fund and request a tax-deductible donation letter.

Register Now!

Prefer to mail in your registration? Print out a completed registration form and mail with a check to:

Michigan Pet Fund Alliance to 2210 Lancaster, Bloomfield Hills, MI 48302

OR

Contact conference@michiganpetfund.org for more information.
Event Schedule

Thu, Sep 27, 2018

9:00am

**Let's Keep Community Cats in the Community Where They Belong**

9:00am - 10:00am, Sep 27
Glen's 1

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies

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**How Does Your Rescue Measure Up? Best Practices for Home-based Rescue Organizations**

9:00am - 10:00am, Sep 27
Prairies 5

The relationship between shelters and home-based rescue organizations has come a long way over the last decade. Home-based rescue organizations are imperative in achieving no kill as they often provide the medical care and training for animals, which can't appropriately be addressed in the shelter, in order to ready them for a new home. As an unregulated business, it is vital that home-based rescue organizations voluntarily undertake best practices. However, we still hear of 10-page adoption applications, no return phone calls and corners being cut in standards of care and training. Continuing education and keeping up with new research and findings are necessary to incorporate best practices into these crucial groups. Take this opportunity to hear if your organization needs to kick it up a notch.

Speaker:

Courtney Protz-Sanders
Founder and Executive Director, Paws for Life Rescue
How to Conduct Conversational Adoptions (Role Play Session)

09:00am - 10:00am, Sep 27
Prairies 6

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

Speakers:

Katie Timber  
Executive Director, SPCA of Southwest Michigan

Tanya Hilgendorf  
President and CEO, Humane Society of Huron Valley

Tour of SPCA of Southwest Michigan with Kalamazoo City Highlights

09:00am - 10:45am, Sep 27
Check in at Registration Desk

See firsthand why SPCA of Southwest Michigan is a 2017 MPFA Shelter Award Winner for Limited Admission Shelter with the Most Adoptions (1541) and 90% save rate or greater. Following the shelter tour is a Kalamazoo city highlights tour.

Please sign up during online registration. Tour is limited to 14 attendees.

• 8:30am Check in begins at our Registration Desk in the Arcadia Ballroom Foyer  
• 9:00am Bus departs the Radisson  
• 9:15am-10:15am Shelter Tour  
• 10:15am-10:45am City Tour  
• 10:45am Bus arrives at the Radisson

Trap, Neuter, Return (TNR) Training

09:00am - 11:15am, Sep 27
Glens 2

The first hour of this training will focus on the mission of TNR, how to obtain successful results, recruitment of volunteers and gaining community support. This training is meant for anyone who wants “how-to-do-it” guidelines, including getting started, scheduling surgeries, finding money, where to start ... all the nuts and bolts of TNR. The second hour of the training will be will be hands-on demonstrations of various types of traps, tips on location and feeding, safe handling of feral cats, transferring and transporting of animals and return...
A TNR Handbook is available for purchase from our Registration Desk for $15, but is not required for this session.

**Speaker:**

**Dr. Diana Newman**  
Board Member, Michigan Pet Fund Alliance

**Animal CPR and First Aid**  
9:00am - 11:15am, Sep 27  
Glens 3

The dog in front of you starts to choke on a treat that you have just given them. What do you do? Is there a Heimlich maneuver for cats and dogs? Do you administer it like you would a human? In this Animal CPR and First Aid two-hour hands-on class, you will learn how to make a temporary muzzle, administer CPR and rescue breathing, and how to assess an emergency situation with a cat or dog so you know what actions need to be taken. Class size is limited to the first 18 who select the class when registering for the conference.

**Speaker:**

**Matt Elvin**  
TipTopTails LLC

**10:15am**

**No Cat Left Behind: How to Get Special Needs Cats Adopted**  
10:15am - 11:15am, Sep 27  
Glens 1

FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every rescue struggles with getting ‘special needs’ cats adopted. The majority of cats taken in by Austin Pets Alive! would be considered ‘special needs’ by most shelter standards, but APA! believes these are lives worth saving and has shown they can be adopted. Learn how to place special needs cats through innovative programs, marketing, and adopter support to help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special homes, marketing special needs cats, and how to keep them in their homes should problems arise.

**Speaker:**
No Kill: What Does It Mean and How Do You Message It?

0 10:15am - 11:15am, Sep 27
Prairies 5

For some people the term “No Kill” can be confusing and controversial. The term has been used in animal welfare circles for over two decades now and not always in a positive way. Although there currently appears to be much less push back within and outside animal welfare circles - it still can be divisive for some people. Attendees will learn what the term “No Kill” means, how it is achieved and what language might be better utilized depending upon your audience.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Empathy for the Fearful, Worried, or Anxious Dog

0 10:15am - 11:15am, Sep 27
Prairies 6

As dogs move through transport, shelters, rescue groups, foster homes, adoption events, and into adoptive homes, they experience a lot of fear, stress, and anxiety. We don’t always recognize those signs, as some of them are easy to explain away or ignore in the name of getting them out of the stressful situation as quickly as possible. But ignoring their emotional state causes suffering, and can also cause behavior problems to develop and worsen. Learn how to assess, understand, and develop empathy for fear and anxiety in dogs to improve their welfare and boost their chances of successful adoption.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC
11:30am

Lunch with Keynote Presentation: Keynote - Why Fear Free Animal Shelters Aren't Just Essential - They're Inevitable

11:30am - 12:45pm, Sep 27
Arcadia Ballroom

Free Free is a comprehensive training and certification program developed by board-certified veterinary behaviorists, board certified veterinary anesthetists, and other well-known veterinary experts experienced in caring for both the emotional and physical well-being of pets. Now, they've engaged leading shelter veterinarians and sheltering experts to develop a comprehensive free training and certification course for animal shelter and rescue workers, which will launch in December 2018. In his keynote, Dr. Becker will discuss the new course and how this approach makes life better for every pet in every shelter, every foster home, every veterinary practice, and every adoptive home, every day, forever.

Speaker:

Dr. Marty Becker
Founder and CEO, Free Free

1:00pm

Cat Adoptions from Zero to Infinity
1:00pm - 2:00pm, Sep 27
Glens 1

Too many cats, not enough adopters? In this session, you'll learn how APA! went from 721 cat adoptions per year, to 3,540! Starting from scratch with no shelter and no budget through managing a population of 1,000+ cats, this session has something for every cat rescuer. We'll discuss adoption options for those without a shelter facility; growing adoptions at a facility; and how progressive adoptions, marketing, policies, and practices enable APA! to place thousands of cats each year while maintaining quality adoptions and a low return rate.

Speaker:

Monica Freden
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol
1:00pm - 2:00pm, Sep 27
Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**
How do euthanasia decisions get made in your organization? Do you have a step-by-step process that makes sure every possible solution is explored before an animal is euthanized? Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that animals are only euthanized when there are no other options. Some of the steps to euthanizing an animal include a call to the previous owner, incident confirmation and pleas to external partners. Attendees will receive copies of PACC’s euthanasia forms and procedures. They’re designed for municipal shelters but can be used in any organization and they will save more lives!

Speaker:

Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

2017 MPFA Outside the Box Award Winners

Thinking outside of the box paid off for some Michigan shelters and rescues, both financially and in lives saved. Join the winners of the first Michigan Pet Fund Alliance/Macomb Humane Society Foundation “Outside the Box-Lifesaving Programs/Projects” awards. You are guaranteed to say: “Wow, why didn’t I think of that?!” Get inspired and start thinking about new and creative ways to increase live release rates in your own community.

Speakers:

Marie Green
President / Treasurer, Gratiot Animals in Need aka G.A.I.N

Amy Warner
Volunteer/Events/Rescue Coordinator, Genesee County Animal Control

Karen Kazyak
Director of Animal Welfare, Humane Society of Livingston County

Tania Jaczkowski
Veterinary Technician, Transport & Grant Grant Coordinator, Humane Society of West Michigan

Midwest Region Overview: Best Friends No Kill 2025 Goal
Hear from Best Friends Animal Society's regional leadership on the status of the No Kill 2025 campaign. Get most recent lifesaving data updates on the nation, regions and states. Learn what you can do to help be part of the bigger picture as well as your community. It takes a village to SAVE THEM ALL!

Speakers:

José Ocano  
Pacific Region Director, Best Friends Animal Society

Marc Peralta  
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond  
Midwest Region Director, Best Friends Animal Society

Helping Shelter Pets find Health, Happiness, and Homes with Fear Free  

Dr. Marty Becker, founder of Free Free, will help shelter and rescue staff and volunteers and foster caregivers understand what this movement means to them, and how implementing Free Free approaches can keep pets healthier in shelters and foster homes, make the transition to a new home more successful, and keep pets in homes. He'll also cover the new Free Free course and certification for animal shelter workers and volunteers.

Speaker:

Dr. Marty Becker  
Founder and CEO, Free Free

Starting a Successful Barn Cat Program  

2:15pm - 3:15pm, Sep 27  
Glens 1
Often considered unadoptable and overlooked for rescue, feral and fractious cats can be saved through a progressive Barn Placement Program and given a new lease on life as working cats. Learn how to start a barn program from scratch, including selecting cats appropriate for barn placement, finding quality homes, proper relocation procedures, and safe handling and sheltering practices. The Austin Pets Alive! Barn Cat Program saves hundreds of feisty cats each year that would otherwise be slated for euthanasia, and you can, too!

Speaker:

**Monica Frenden**
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

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**Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters**

〇 2:15pm - 3:15pm, Sep 27

♀ Glens 2

You know what's even better than saving the lives of animals in shelters? Preventing them from entering shelters in the first place. In this session, you'll learn of the programs of Dog Aide a Detroit-focused community outreach program and how they work with Detroit Animal Care and Control to implement diversion programs and explore the benefits of finding alternatives to pets entering shelters. The speakers will walk you through both shelter-based diversion programs and community-based ones, and help you identify ways to successfully implement diversion tactics for animals in your community.

Speakers:

**Jennifer Clarkson**
Executive Director, Dog Aide

**Kelly McLaughlin**
Director, Bark Nation

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**The Care and Feeding of Staff and Volunteers**

〇 2:15pm - 3:15pm, Sep 27

♀ Glens 3

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients – not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don't put your oxygen mask on first you can't effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

Midwest Success Stories: Leadership from Around the Midwest States
2:15pm - 3:15pm, Sep 27
Prairies 5

Leaders from around the Midwest Region will share their inspiring and lifesaving success stories and real-life examples from successful collaboration, coalition building, problem solving, programmatic changes, data driven decisions, pilot programs and innovation. Moderated by Tawny Hammond, Midwest Region Director for Best Friends Animal Society.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Cats Scratch: Here's How to Keep Them in Their Homes Anyway
2:15pm - 3:15pm, Sep 27
Prairies 6

Scratching is a normal, natural, and beneficial behavior of the cat, but it can put a strain on the human-cat relationship, mostly because many people don't understand scratching and how to effectively direct it in acceptable ways. In this session, learn how to work with cat owners and adopters to get new kittens and cats off to a great start, and deal with unwanted scratching in cats at risk for relinquishment. This will include the results of an Internet survey of 4,331 cat owners to help identify what works in the real world, including the “purrfect” scratching post, the new
pheromone product Feliscratch, and recommendations for cat owners to understand and reduce the impact of destructive scratching.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC

3:30pm

**Litter Box Lowdown: Addressing Non-medical Litter Box Issues**

3:30pm - 4:30pm, Sep 27

When your cat stops using the litter box it's frustrating and stressful for both cat and cat parent. It's also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it's important to figure out the true cause in order to get everything back on track. Inappropriate elimination shouldn't be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

**Recruiting Fosters for the Challenging Dog**

3:30pm - 4:30pm, Sep 27

**Thank you to Animal Farm Foundation for sponsoring this session**

Does your shelter struggle to achieve live outcomes for medium and large dogs who demonstrate behavioral challenges in the shelter? Do you ever think, "If we could just get them out, they might be okay?" If you answer 'yes,' to either of these questions, this talk is for you. You'll learn proven methods that will help you save 90% or more of dogs with behavioral problems like barrier reactivity and fear-based aggression. This talk, based on a two-year study, will give you practical, easy-to-implement solutions to deal with some of your most challenging dogs, and in most cases, save their lives!

Speaker:
How to Reach Your Target Audience: Digital Strategies for Fundraising, Volunteer Recruitment and Adoption

3:30pm - 4:30pm, Sep 27
Glens 3

Every shelter and rescue organization has several target audiences they need to reach. Donors, adopters, lost families, potential volunteers... and that's just a few of them. And there are so many ways you could be reaching them online -- but where are you going to get the best results with the limited time and resources that you have? Learn which channels to focus on and how to get the most out of them. We'll look at email, social media, websites, blogs, and more. You'll leave this session with straightforward cost-effective tips you can put into practice right away to help you reach your goals, so you can get back to your number one priority: taking care of the animals. Help is on the way!

Speaker:

Amy Starnes
Director of Digital Fundraising, Best Friends Animal Society

The Benefits of Coalition and Steering Committees

3:30pm - 4:30pm, Sep 27
Prairies 5

Coalitions and Steering Committees are a great way to bring together stakeholders in communities, states and regions for creating plans to save pets dying in animal shelters.

Who makes a good steering committee or coalition member, who should lead, how do you start a coalition or steering committee, how often should they meet, what is appropriate for the agenda and is a charter helpful in the beginning? We'll discuss this and look at some real-life examples in various stages of development and successes.

Speakers:

Marc Peralta
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond
Midwest Region Director, Best Friends Animal Society
Use of Nutraceutical and Botanical Therapies to Modify Canine Behavior
3:30pm - 4:30pm, Sep 27
Prairies 6

Can supplements and herbs help dogs cope with change, noise, anxiety, and the transition to a new home? Yes! Come learn about new research on nutraceutical and botanical products and applications for natural, non-prescription anti-anxiety aids that may reduce anxiety or fears in pets. The focus here is on evidence-based research and genuinely useful practical applications.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC

4:45pm

Beer & Pretzels Roundtables (with Raffle Prizes!)
4:45pm - 5:45pm, Sep 27
Kalamazoo Room

To foster productive, coherent conversations, we are wrapping up day 1 of the conference with a session called Beer & Pretzels Roundtables. Each table will have a different topic that is important to our attendees. These informal peer-to-peer conversations provide healthy, focused dialogue where all parties both contribute and benefit. Do you have an idea for a good topic? Please post your topics on our Whova event app under "Ask Organizers Anything". But be beware that we may ask you to host the conversation!

Fri, Sep 28, 2018

9:00am

Opening General Session
9:00am - 9:30am, Sep 28
Arcadia Ballroom

Welcome to day 2 of the conference.

Speakers:
9:45am

No Cat Left Behind: How to Get Special Needs Cats Adopted

Chairperson, Michigan Pet Fund Alliance

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

"FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every
rescue struggles with getting 'special needs' cats adopted. The majority of cats taken in by
Austin Pets Alive! would be considered 'special needs' by most shelter standards, but APA!
believes these are lives worth saving and has shown they can be adopted. Learn how to
place special needs cats through innovative programs, marketing, and adopter support to
help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special
homes, marketing special needs cats, and how to keep them in their homes should
problems arise."

Speaker:

Monica Frenden
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol

"Thank you to Animal Farm Foundation for sponsoring this session"

How do euthanasia decisions get made in your organization? Do you have a step-by-step
process that makes sure every possible solution is explored before an animal is euthanized?
Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that
animals are only euthanized when there are no other options. Some of the steps to
euthanizing an animal include a call to the previous owner, incident confirmation and pleas
to external partners. Attendees will receive copies of PACC's euthanasia forms and
procedures. They're designed for municipal shelters but can be used in any organization and
they will save more lives!

Speaker:
Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

How We Improved: Panel Discussion with 2018 Shelter Award Winners
🕒 9:45am - 10:45am, Sep 28
📍 Glens 3

Panel Discussion with 2018 Shelter Award Winners.

Decoding Data: Using Your Stats to Save Lives
🕒 9:45am - 10:45am, Sep 28
📍 Prairies 5

What is the one resource every community can use to drive collaboration between public and private partnerships? Data! By evaluating the unbiased data in your community, organizations can work together strategically to increase the quality of life for their pets. Come learn about what data you need, how you can analyze it to identify gaps, and how you can work together to create solutions in your community.

Speaker:
Nikki Kelley
Manager of Network Strategy, Best Friends Animal Society

Feral Kittens: More Than KMR
🕒 9:45am - 10:45am, Sep 28
📍 Prairies 6

How to successfully socialize feral and fearful kittens so they get adopted into lifelong homes.

Speaker:
Tabitha Krucera
RVT, Fear Free Certified

11:00am

Litter Box Lowdown: Addressing Non-medical Litter Box Issues
When your cat stops using the litter box it's frustrating and stressful for both cat and cat parent. It's also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it's important to figure out the true cause in order to get everything back on track. Inappropriate elimination shouldn't be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

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Breaking the Breed Label Habit

**Thank you to Animal Farm Foundation for sponsoring this session**

A dog's breed, assumed or known, is not indicative of how that dog will behave. Adopters need information on a dog's personality and behavior, not on breed. It's time to move past outdated and inaccurate visual identification. It's time to view all dogs as individuals. A 2016 study proved that a breed label on a kennel card can negatively impact the length of stay and outcome for the dog. In addition, five additional studies proved beyond a doubt that breed labeling based on visual identification is not accurate. Armed with the research, shelters and rescue organizations can make an important change that will increase both the quantity and quality of adoptions for all dogs ... by removing breed labels for all dogs.

Speaker:

Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

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The Care and Feeding of Staff and Volunteers

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients – not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don’t put your oxygen mask on first you can’t effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

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How to Powerfully and Effectively Leverage Volunteers

11:00am - 12:00pm, Sep 28
Prairies 5

Learn how to build your organization capacity by leveraging volunteers at every level of your organization. This session will introduce Points of Light’s Service Enterprise, a framework that helps transform organizations and build effective, sustainable, and comprehensive volunteer engagement strategies. Take volunteer engagement from simply a program to a strategy to help achieve your social mission.

Speakers:

José Ocáño
Pacific Region Director, Best Friends Animal Society

Pat Guerrero
Senior Manager, Volunteer Engagement & Programs, Best Friends Animal Society

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Fear Free Training in the Shelter Setting

11:00am - 12:00pm, Sep 28
Prairies 6

Many of us in the sheltering industry talk about the importance of the 5 Freedoms of Animal Welfare. When it comes to interacting with the animals in our care we can take it a step further and consider how best to affect animal behavior and implement active training in this setting. In this session we’ll explore how we in the animal sheltering industry can use concepts of classical conditioning as well as how best to apply different training methods, with special consideration of the concept of the “Humane Hierarchy” in animal training, to
maximize the benefits for our shelter animals. This session will explore various training methods including positive reinforcement based training versus punishment based training to help determine which methods will be most beneficial for our shelter animals, our community and ourselves. We'll discuss which techniques are expected to be most successful as part of a general strategy to help shelter animals to better tolerate the stressful and sometimes scary environment they find themselves in. This session will also explore how these techniques can be used to increase behaviors we know adopters like and decrease behaviors we know adopters don't like. We'll explore the benefits of approaching training with this framework in mind, including decreased stress/fear, improved animal welfare, increased staff and public satisfaction, increased adoption rates and decreased returns.

Speaker:

Dr. Cynthia Delaney
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program

12:30pm

Lunch with Awards Ceremony
Ø 12:30pm - 2:15pm, Sep 28
Ø Arcadia Ballroom

The highlight of this lunchtime session is the announcement of Michigan Pet Fund Alliance's 2018 shelter award winners.

2:30pm

Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun
Ø 2:30pm - 3:30pm, Sep 28
Ø Glens 1

When you start thinking about how to minimize stress and maximize adoptability for cats in the shelter, take time to stop and simply remember how finely tuned their senses are and how all that is happening around them is occurring without giving them the option of choice. Sound, sight, touch and smell can have a negative or positive influence on shelter cats. Learn how even small changes can decrease stress and increase a cat's sense of security. The more you reduce stress, the more cats can put their best paw forward. It's time to increase the fun factor!

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC
Temperament Testing and Behavior Assessment: How Dated Are Your Practices?

Several recent studies have concluded that Temperament Testing and deciding an animal's fate based upon a Behavior Assessment should be a thing of the past because they are not good predictors and can result in potential liabilities for the shelter. If the animal passes, the shelter is telling the adopter and the public this animal is safe and if the animal fails, it is labeled from a single test as not a candidate (safe) for adoption. So if these tests are passé, what should shelters be doing and what do you communicate to a potential adopter about the animal? This hands-on session will provide you tools and ideas for a new approach which benefits the animal, the adopter and general public.

Speaker:

Lisa Rabine
ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

Let's Keep Community Cats in the Community Where They Belong

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies

Progressive Animal Services as a Community Ethic

Today, killing homeless pets as a form of population control has become socially unacceptable and more communities are working to transform their animal shelters from 'pound' models to community resource centers focused on returning lost pets to their
families and achieving lifesaving outcomes. A progressive lifesaving animal services department is a community expectation, value and ethic. Animal services departments are moving away from a strictly transactional experience to more of a collaborative approach to saving pet's lives. Not only can municipalities save precious financial resources moving away from merely impounding pets and punishing people, but they can save more pet's lives by having policies, programs and laws in place with the sole purpose of creating a safe, pet-valuing and humane community.

Speakers:

José Ocano  
Pacific Region Director, Best Friends Animal Society

Lee Ann Shenefiel  
Interim Chief Animal Services Officer, Austin Animal Services

Free Free Husbandry in the Shelter Setting  
2:30pm - 3:30pm, Sep 28  
Prairies 6

What can we do to improve the daily lives of the animals in our care in animal shelters? How can putting some thought into housing, handling, daily operations and enrichment opportunities offered to shelter animals improve welfare, decrease workload, increase live release rates and decrease shelter length of stay? In this session, we'll discuss how evidence-based medicine and scientific inquiry have provided us with new information on how housing, handling, enrichment, and training can impact animals in confinement settings like animal shelters and sanctuaries. We'll explore how animal shelters and sanctuaries can positively impact welfare and outcomes for the animals in their care by implementing changes in how they approach these concepts. We'll discuss how some simple changes in how animals are housed, handled and interacted with can reduce stress, decrease disease incidence and improve recovery times (and final outcomes) for animals with medical and behavioral issues, and how this can help keep animals that don't have any problems from developing them. There will be something for everyone in this session as we'll discuss all aspects of an animal's shelter stay.

Speaker:

Dr. Cynthia Delaney  
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program
3:45pm

TNR FAQs ... and Answers!

This session will cover the Who, What, Where, When and Why of Trap, Neuter, Return (TNR). The panel includes people who have worked in all areas of animal welfare and specifically trap, neuter and return of community cats including colony care, barn cat placement (or working cats), rescue from hoarding situations and large group trapping. The panel moderator has worked with each of these groups to spay, neuter and vaccinate the cats, place kittens of feral cats and fund the TNR efforts. Moderated by Dr. Diana Newman of Michigan Pet Fund Alliance.

Speakers:

Jennifer German
TNR Advocate, Companion Cats

Tracy Lee
Director, Reflections Outcast Animal Rescue

Jodi Schrader
Saved By Zade

Dr. Diana Newman
Board Member, Michigan Pet Fund Alliance

How to Conduct Conversational Adoptions (Role Play Session)

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

Speakers:
Developing Plans and Addressing Issues - MPFA Assistance

Only in the world of Disney do you wish upon a star and dreams come true. If your shelter needs improvement - START PLANNING. Developing plans is not just for a new building or building expansion - it can be for ANYTHING ... from raising funds to attend training to expanding an enrichment program; from increasing medical treatments to launching a community support program. Half of this session will focus on helping you create a plan of action or strategy for your needed improvement. So come with your wish list. The second part will highlight two new programs MPFA offers to shelters: Medical/Functional Shelter Assessments with Maddie's Shelter Medicine graduate and on-site training with ABCDT instructor - modules include: Animal Behavior and Training, Enrichment, Stress Reduction, Reading Animal Body Language, Safe and Humane Animal Handling, Behavior Assessment, Behavior Modification, and more.

Speakers:

Lisa Rabine  
ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

Deborah Schutt  
Chairperson, Michigan Pet Fund Alliance

You Don't Need to Be an Attorney to Do This!

Learn about legislative and policy tools that can be used to assist you in saving all healthy and treatable animals that come through a shelter. Load your legislative tool kit to identify what policy and legislative changes you may need to discuss with decision-makers in your community, specific topics and tools for lobbying decision makers at local and state levels, common legal and policy hurdles that are barriers to increased lifesaving and how to overcome them. Also discussed will be examples of success from communities that made it happen.
Enrichment in shelter settings is incredibly important for cats. Keeping cats stimulated mentally is as needed as caring for their physical needs. Providing enrichment for cats and kittens in shelters can help decrease stress and unwanted behaviors that result from stress. It can also help to decrease illness. Happy and healthy cats are more likely to become adopted and stay in long term homes.

Fear Free Animal Shelters and Rescue: Q&A and How to Get Certified

3:45pm - 4:45pm, Sep 28
Prairies 6

Session details to come.

5:00pm

Closing Charge and Grand Prize Giveaway

5:00pm - 5:30pm, Sep 28
Arcadia Ballroom

Our conference wraps up with a special grand prize giveaway. Must be present to win!
FY 2018 Per Diem Rates for ZIP 49007

Lodging by month (excluding taxes) | October 2017 - September 2018

Cities not appearing below may be located within a county for which rates are listed. To determine what county a city is located in, visit the National Association of Counties (NACO) website (a non-federal website).

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Meals & Incidentals (M&IE) Breakdown

Use this table to find the following information for federal employee travel:

**M&IE Total** - the full daily amount received for a single calendar day of travel when that day is neither the first nor last day of travel.

**Breakfast, lunch, dinner, incidentals** - Separate amounts for meals and incidentals. M&IE Total = Breakfast + Lunch + Dinner + Incidentals. Sometimes meal amounts must be deducted from trip voucher. See More Information

**First & last day of travel** - amount received on the first and last day of travel and equals 75% of total M&IE.

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*Lunch + Snacks provided both conference days: 13 + 5 = $18.00 less

9/26 (Travel day): $40.50
9/27 (Reg day): 54 - 18 = $36.00
9/28 (Travel day): 40.50 - 18 = $22.50

Total Per Diem = $99.00
Other Action Item

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**Purpose of Trip:** (explain fully the necessity of making the trip)

There is NO conference registration cost as the Best Friends Animal Society has awarded a scholarship for members of the DCAS leadership team to attend resulting in a cost savings to the county of $150.00 each ($450.00 total for 3 staff members to attend). The DCAS team was hand selected to receive these scholarships due to Best Friends’ belief in our leadership’s proven ability to effectively implement lifesaving programs and services at DCAS. The Best Friends Midwest Regional Leadership Summit will provide valuable training for behind the scenes management/administration of progressive shelters and animal rescuing including but not limited to: animal adoptions, fear free animal sheltering, diversion programs to keep animals out of a shelter and in a home, recruiting fosters, effective leadership, marketing/outreach, shelter medicine, etc. The Summit features speakers in key leadership roles within leading national shelters at the forefront of progressive animal sheltering/rescue. The Summit will provide this staff member the opportunity to bring back new innovative ideas for both our animals and our citizens as well as training information for all Animal Services staff. This conference also provides an opportunity for staff to make connections, foster relationships and share best practices with other rescues and organizations in attendance, and to begin conversations with other leading shelters in the region about how our facilities can better collaborate to save more animal lives locally and regionally.

**Destination:** Radisson Plaza Hotel, 100 West Michigan Ave., Kalamazoo, MI 49007

**Date of Departure:** 9/26/2018  **Date of Return Arrival:** 9/28/2018

(Please include a detailed explanation if different from official business dates)

As the conference begins at 9:00am on 9/27, we are requesting a hotel for the night of 9/26.

**Please indicate the estimated amount for each applicable expense.**

- Registration: 0
- Transportation: 0
- Lodging: $299.70
- Rental Car: 0
- MISCELLANEOUS EXPENSES (parking, mileage, etc.): $220.75
- Reference Materials: 0
- Meals: (Per Diems) $99.00

**Total:** $619.45

Enacted and approved this 11th day of September, 2018 at Wheaton, Illinois.

DANIEL J. CRONIN, CHAIRMAN  
DU PAGE COUNTY BOARD
Other Action Item

Attest: _________________________________

PAUL HINDS, COUNTY CLERK

RESULT: APPROVED [UNANIMOUS]
MOVER: Kevin Wiley, District 6
SECONDER: Donald Puchalski, District 1
AYES: Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley
Join staff and volunteers from animal shelters, rescue organizations, advocacy groups, policy makers, veterinarians, vet techs, educators, students and compassionate community members to learn ways to save lives in your community. Hear cutting-edge research from leading national animal welfare experts along with success stories and strategies from Michigan shelters, rescues, and advocates.

Registration for the 2-day conference includes:
- Keynote lunch presentation (Thursday) by Dr. Marty Becker, “America’s Veterinarian,” Fear Free
- Shelter awards presentation (Friday) recognizing top shelters throughout the state
- Nine break-out sessions of your choice
- Lunch, snack and beverage breaks (vegetarian/vegan available)
- Animal CPR & First Aid (space is limited)
- OPTIONAL shelter tour of SPCA of Southwest Michigan with Kalamazoo city highlights (space is limited)
- Roundtable discussions led by speakers
- Exhibitor Showcase
- Raffle Prizes
- Access to custom event app to personalize your agenda, engage with other attendees, network with exhibitors and sponsors, and much more!

Single-day registration is available.

Michigan Certified Rescue organization members receive 15% discount.

Session Options
View agenda here.

Animal CPR and First Aid  Matt Elvin, TipTopTails Dog Training (space is limited)

The Benefits of Coalition and Steering Committees  Marc Peretta & Tawny Hammond, Best Friends Animal Society
Breaking the Breed Label Habit  
Kris Auerbach, Pima Animal Services

The Care and Feeding of Staff and Volunteers  
Dr. Linda Harper

Cat Adoptions from Zero to Infinity  
Monica Frenzen, Austin Pets Alive!

Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun  
Pam Johnson-Bennett

Cats Scratch: Here’s How to Keep Them in Their Homes Anyway  
Dr. Theresa DePorter, Fear Free

The Decision to Kill for Behavior: Policy and Protocol  
Kris Auerbach, Pima Animal Services

Decoding Data: Using Your Stats to Save Lives  
Nikki Kelley, Best Friends Animal Society

Developing Plans and Addressing Issues - MPFA Assistance  
Deborah Schutt and Lisa Rabine, Michigan Pet Fund Alliance

Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters  
Jon Clarkson, Dog Aides and Kelly McLaughlin, Bark Nation

Empathy for the Fearful, Worried, or Anxious Dog  
Dr. Theresa Porter, Fear Free

Free Free Husbandry in the Shelter Setting  
Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Fear Free Training in the Shelter Setting  
Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Feral Kittens: More Than KMR  
Tabitha Kucera, Fear Free Certified

Courtney Protz-Sanders, Paws for Life Rescue

How to Conduct Conversational Adoptions (Role Play Session)  
Katie Timber, SPCA of Southwest Michigan; Tanya Hilgendorf, Humane Society of Huron Valley

How to Powerfully and Effectively Leverage Volunteers  
Pat Guerrero and José Ocaño, Best Friends Animal Society

How to Reach Your Target Audience: Digital Fundraising, Email Marketing, Digital Strategy  
Amy Starnes, Best Friends Animal Society

How We Improved - Panel Discussion of Award Winners  
Moderated by Deborah Schutt, Michigan Pet Fund Alliance

Litter Box Lowdown: Addressing Non-medical Litter Box Issues  
Pam Johnson-Bennett

Midwest Region Overview: Best Friends No Kill 2025 Goal  
Tawny Hammond, José Ocaño, and Marc Peralta, Best Friends Animal Society

Midwest Success Stories: Leadership from Around the Midwest states  
Moderated by Tawny Hammond, Best Friends Animal Society

No Cat Left Behind: How to Get Special Needs Cats Adopted  
Monica Frenzen, Austin Pets Alive

No Kill: What Does It Mean and How Do You Message It?  
Tawny Hammond, Best Friends Animal Society

Progressive Animal Services as a Community Ethic  
José Ocaño, Best Friends Animal Society & Lee Ann Shenefield, City of Austin Animal Services

Recruiting Fosters for the Challenging Dog  
Kristen Auerbach, Pima Animal Services

Starting a Successful Barn Cat Program  
Monica Frenzen, Austin Pets Alive
Temperament Testing and Behavior Assessment: How Dated Are Your Practices?  
Lisa Rabine, Michigan Pet Fund Alliance

Thinking Outside the Cage: Shelter Enrichment for Cats  
Tabitha Kucera, Fear Free Certified

TNR FAQs ... and Answers!  
Moderator: Dr. Diana Newman, Michigan Pet Fund Alliance  
Panelists: Jennifer German, Companion Cats; Tracy Lee, ROAR; Jody Schreiber, Seved by Zade

Trap, Neuter, Return (TNR) Training  
Dr. Diana Newman, Michigan Pet Fund Alliance

Why Fear Free Animal Shelters Are Essential ... and Inevitable  
Dr. Marty Becker, Fear Free

You Don’t Need to Be an Attorney to Do This!  
Richard Angelo, Best Friends Animal Society

2017 MPFA Outside the Box Award Winners  
Marie Green, Gratiot Animals in Need (G.A.I.N.); Tania Jackowski, Humane Society of West Michigan; Karen Kazyak, Humane Society of Livingston County; Amy Warner, Genesee County Animal Control

View full schedule and session descriptions here.

View speakers here.

Accommodations

Redisson Plaza Hotel

100 West Michigan Ave.  
Kalamazoo MI 49007  
(269) 343-3333

Price: $135 + 11% tax.

For the discounted rate, book using “Getting to the Goal 2018”.

Kalamazoo pet-friendly hotels are here.

Self-parking in the Radisson garage is $10 per day if not staying at the hotel or $10 per night for overnight guests staying at the hotel.

Valet is $30 per vehicle per day.

Scholarships are available for individuals facing financial hardship. Recipients are asked to pay a $50 registration fee. The scholarship information is here.

Conference Cancellation Policy: Registration is non-refundable. If you are unable to attend, you may transfer your registration to another person, or to the scholarship fund and request a tax-deductible donation letter.

Register Now!

Prefer to mail in your registration? Print out a completed registration form and mail with a check to:

Michigan Pet Fund Alliance to 2210 Lancaster, Bloomfield Hills, MI 48302

OR

Contact conference@michiganpetfund.org for more information.
Event Schedule

Thu, Sep 27, 2018

9:00am

Let's Keep Community Cats in the Community Where They Belong

- 9:00am - 10:00am, Sep 27
- Glens 1

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies


- 9:00am - 10:00am, Sep 27
- Prairies 5

The relationship between shelters and home-based rescue organizations has come a long way over the last decade. Home-based rescue organizations are imperative in achieving no kill as they often provide the medical care and training for animals, which can't appropriately be addressed in the shelter, in order to ready them for a new home. As an unregulated business, it is vital that home-based rescue organizations voluntarily undertake best practices. However, we still hear of 10-page adoption applications, no return phone calls and corners being cut in standards of care and training. Continuing education and keeping up with new research and findings are necessary to incorporate best practices into these crucial groups. Take this opportunity to hear if your organization needs to kick it up a notch.

Speaker:

Courtney Protz-Sanders
Founder and Executive Director, Paws for Life Rescue
How to Conduct Conversational Adoptions (Role Play Session)

9:00am - 10:00am, Sep 27
Prairies 6

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

Speakers:

Katie Timber
Executive Director, SPCA of Southwest Michigan

Tanya Hilgendorf
President and CEO, Humane Society of Huron Valley

Tour of SPCA of Southwest Michigan with Kalamazoo City Highlights

9:00am - 10:45am, Sep 27
Check in at Registration Desk

See firsthand why SPCA of Southwest Michigan is a 2017 MPFA Shelter Award Winner for Limited Admission Shelter with the Most Adoptions (1541) and 90% save rate or greater. Following the shelter tour is a Kalamazoo city highlights tour.

Please sign up during online registration. Tour is limited to 14 attendees.
- 8:30am Check in begins at our Registration Desk in the Arcadia Ballroom Foyer
- 9:00am Bus departs the Radisson
- 9:15am-10:15am Shelter Tour
- 10:15am-10:45am City Tour
- 10:45am Bus arrives at the Radisson

Trap, Neuter, Return (TNR) Training

9:00am - 11:15am, Sep 27
Glens 2

The first hour of this training will focus on the mission of TNR, how to obtain successful results, recruitment of volunteers and gaining community support. This training is meant for anyone who wants “how-to-do-it” guidelines, including getting started, scheduling surgeries, finding money, where to start ... all the nuts and bolts of TNR. The second hour of the training will be hands-on demonstrations of various types of traps, tips on location and feeding, safe handling of feral cats, transferring and transporting of animals and return
Animal CPR and First Aid

The dog in front of you starts to choke on a treat that you have just given them. What do you do? Is there a Heimlich maneuver for cats and dogs? Do you administer it like you would a human? In this Animal CPR and First Aid lite two-hour hands-on class, you will learn how to make a temporary muzzle, administer CPR and rescue breathing, and how to assess an emergency situation with a cat or dog so you know what actions need to be taken. Class size is limited to the first 18 who select the class when registering for the conference.

No Cat Left Behind: How to Get Special Needs Cats Adopted

FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every rescue struggles with getting 'special needs' cats adopted. The majority of cats taken in by Austin Pets Alive! would be considered 'special needs' by most shelter standards, but APA! believes these are lives worth saving and has shown they can be adopted. Learn how to place special needs cats through innovative programs, marketing, and adopter support to help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special homes, marketing special needs cats, and how to keep them in their homes should problems arise.
No Kill: What Does It Mean and How Do You Message It?

For some people the term “No Kill” can be confusing and controversial. The term has been used in animal welfare circles for over two decades now and not always in a positive way. Although there currently appears to be much less push back within and outside animal welfare circles - it still can be divisive for some people. Attendees will learn what the term “No Kill” means, how it is achieved and what language might be better utilized depending upon your audience.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Empathy for the Fearful, Worried, or Anxious Dog

As dogs move through transport, shelters, rescue groups, foster homes, adoption events, and into adoptive homes, they experience a lot of fear, stress, and anxiety. We don’t always recognize those signs, as some of them are easy to explain away or ignore in the name of getting them out of the stressful situation as quickly as possible. But ignoring their emotional state causes suffering, and can also cause behavior problems to develop and worsen. Learn how to assess, understand, and develop empathy for fear and anxiety in dogs to improve their welfare and boost their chances of successful adoption.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC
Lunch with Keynote Presentation

Keynote: Why Fear Free Animal Shelters Aren't Just Essential - They're Inevitable

11:30am - 12:45pm, Sep 27
Arcadia Ballroom

Free Free is a comprehensive training and certification program developed by board-certified veterinary behaviorists, board certified veterinary anesthetists, and other well-known veterinary experts experienced in caring for both the emotional and physical well-being of pets. Now, they've engaged leading shelter veterinarians and sheltering experts to develop a comprehensive free training and certification course for animal shelter and rescue workers, which will launch in December 2018. In his keynote, Dr. Becker will discuss the new course and how this approach makes life better for every pet in every shelter, every foster home, every veterinary practice, and every adoptive home, every day, forever.

Speaker:

Dr. Marty Becker
Founder and CEO, Free Free

Cat Adoptions from Zero to Infinity

1:00pm - 2:00pm, Sep 27
Glens 1

Too many cats, not enough adopters? In this session, you’ll learn how APA! went from 721 cat adoptions per year, to 3,540! Starting from scratch with no shelter and no budget through managing a population of 1,000+ cats, this session has something for every cat rescuer. We'll discuss adoption options for those without a shelter facility; growing adoptions at a facility; and how progressive adoptions, marketing, policies, and practices enable APA! to place thousands of cats each year while maintaining quality adoptions and a low return rate.

Speaker:

Monica Frenden
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol

1:00pm - 2:00pm, Sep 27
Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**
How do euthanasia decisions get made in your organization? Do you have a step-by-step process that makes sure every possible solution is explored before an animal is euthanized? Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that animals are only euthanized when there are no other options. Some of the steps to euthanizing an animal include a call to the previous owner, incident confirmation and pleas to external partners. Attendees will receive copies of PACC's euthanasia forms and procedures. They're designed for municipal shelters but can be used in any organization and they will save more lives!

Speaker:

Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

2017 MPFA Outside the Box Award Winners

Thinking outside of the box paid off for some Michigan shelters and rescues, both financially and in lives saved. Join the winners of the first Michigan Pet Fund Alliance/Macomb Humane Society Foundation “Outside the Box-Lifesaving Programs/Projects” awards. You are guaranteed to say: “Wow, why didn’t I think of that?” Get inspired and start thinking about new and creative ways to increase live release rates in your own community.

Speakers:

Marie Green
President / Treasurer, Gratiot Animals in Need aka G.A.I.N

Amy Warner
Volunteer/Events/Rescue Coordinator, Genesee County Animal Control

Karen Kazyak
Director of Animal Welfare, Humane Society of Livingston County

Tania Jaczkowski
Veterinary Technician, Transport & Grant Grant Coordinator, Humane Society of West Michigan

Midwest Region Overview: Best Friends No Kill 2025 Goal
Hear from Best Friends Animal Society's regional leadership on the status of the No Kill 2025 campaign. Get most recent lifesaving data updates on the nation, regions and states. Learn what you can do to help be part of the bigger picture as well as your community. It takes a village to SAVE THEM ALL!

Speakers:

José Ocáno
Pacific Region Director, Best Friends Animal Society

Marc Peralta
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Helping Shelter Pets find Health, Happiness, and Homes with Fear Free

Dr. Marty Becker, founder of Free Free, will help shelter and rescue staff and volunteers and foster caregivers understand what this movement means to them, and how implementing Free Free approaches can keep pets healthier in shelters and foster homes, make the transition to a new home more successful, and keep pets in homes. He'll also cover the new Free Free course and certification for animal shelter workers and volunteers.

Speaker:

Dr. Marty Becker
Founder and CEO, Free Free

Starting a Successful Barn Cat Program

2:15pm - 3:15pm, Sep 27

Glens 1
Often considered unadoptable and overlooked for rescue, feral and fractious cats can be saved through a progressive Barn Placement Program and given a new lease on life as working cats. Learn how to start a barn program from scratch, including selecting cats appropriate for barn placement, finding quality homes, proper relocation procedures, and safe handling and sheltering practices. The Austin Pets Alive! Barn Cat Program saves hundreds of feisty cats each year that would otherwise be slated for euthanasia, and you can, too!

**Speaker:**

Monica Frenden  
Maddie’s Director of Feline Lifesaving, Austin Pets Alive!

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**Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters**  
2:15pm - 3:15pm, Sep 27  
Glens 2

You know what’s even better than saving the lives of animals in shelters? Preventing them from entering shelters in the first place. In this session, you’ll learn of the programs of Dog Aide a Detroit-focused community outreach program and how they work with Detroit Animal Care and Control to implement diversion programs and explore the benefits of finding alternatives to pets entering shelters. The speakers will walk you through both shelter-based diversion programs and community-based ones, and help you identify ways to successfully implement diversion tactics for animals in your community.

**Speakers:**

Jennifer Clarkson  
Executive Director, Dog Aide

Kelly McLaughlin  
Director, Bark Nation

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**The Care and Feeding of Staff and Volunteers**  
2:15pm - 3:15pm, Sep 27  
Glens 3

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients – not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don’t put your oxygen mask on first you can’t effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

Midwest Success Stories: Leadership from Around the Midwest States

O 2:15pm - 3:15pm, Sep 27
Prairies 5

Leaders from around the Midwest Region will share their inspiring and lifesaving success stories and real-life examples from successful collaboration, coalition building, problem solving, programmatic changes, data driven decisions, pilot programs and innovation. Moderated by Tawny Hammond, Midwest Region Director for Best Friends Animal Society.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Cats Scratch: Here's How to Keep Them in Their Homes Anyway

O 2:15pm - 3:15pm, Sep 27
Prairies 6

Scratching is a normal, natural, and beneficial behavior of the cat, but it can put a strain on the human-cat relationship, mostly because many people don't understand scratching and how to effectively direct it in acceptable ways. In this session, learn how to work with cat owners and adopters to get new kittens and cats off to a great start, and deal with unwanted scratching in cats at risk for relinquishment. This will include the results of an Internet survey of 4,331 cat owners to help identify what works in the real world, including the "purrfect" scratching post, the new
pheromone product Feliscratch, and recommendations for cat owners to understand and reduce the impact of destructive scratching.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC

3:30pm

Litter Box Lowdown: Addressing Non-medical Litter Box Issues
O 3:30pm - 4:30pm, Sep 27
9 Glens 1

When your cat stops using the litter box it's frustrating and stressful for both cat and cat parent. It's also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it's important to figure out the true cause in order to get everything back on track. Inappropriate elimination shouldn't be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

Recruiting Fosters for the Challenging Dog
O 3:30pm - 4:30pm, Sep 27
9 Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**

Does your shelter struggle to achieve live outcomes for medium and large dogs who demonstrate behavioral challenges in the shelter? Do you ever think, “If we could just get them out, they might be okay?” If you answer 'yes,' to either of these questions, this talk is for you. You'll learn proven methods that will help you save 90% or more of dogs with behavioral problems like barrier reactivity and fear-based aggression. This talk, based on a two-year study, will give you practical, easy-to-implement solutions to deal with some of your most challenging dogs, and in most cases, save their lives!

Speaker:
How to Reach Your Target Audience: Digital Strategies for Fundraising, Volunteer Recruitment and Adoption

3:30pm - 4:30pm, Sep 27
Glens 3

Every shelter and rescue organization has several target audiences they need to reach. Donors, adopters, lost families, potential volunteers ... and that's just a few of them. And there are so many ways you could be reaching them online -- but where are you going to get the best results with the limited time and resources that you have? Learn which channels to focus on and how to get the most out of them. We'll look at email, social media, websites, blogs, and more. You'll leave this session with straightforward cost-effective tips you can put into practice right away to help you reach your goals, so you can get back to your number one priority: taking care of the animals. Help is on the way!

Speaker:
Amy Starnes
Director of Digital Fundraising, Best Friends Animal Society

The Benefits of Coalition and Steering Committees

3:30pm - 4:30pm, Sep 27
Prairies 5

Coalitions and Steering Committees are a great way to bring together stakeholders in communities, states and regions for creating plans to save pets dying in animal shelters.

Who makes a good steering committee or coalition member, who should lead, how do you start a coalition or steering committee, how often should they meet, what is appropriate for the agenda and is a charter helpful in the beginning? We'll discuss this and look at some real-life examples in various stages of development and successes.

Speakers:
Marc Peralta
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond
Midwest Region Director, Best Friends Animal Society
Use of Nutraceutical and Botanical Therapies to Modify Canine Behavior

Can supplements and herbs help dogs cope with change, noise, anxiety, and the transition to a new home? Yes! Come learn about new research on nutraceutical and botanical products and applications for natural, non-prescription anti-anxiety aids that may reduce anxiety or fears in pets. The focus here is on evidence-based research and genuinely useful practical applications.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC

4:45pm

Beer & Pretzels Roundtables (with Raffle Prizes!)

To foster productive, coherent conversations, we are wrapping up day 1 of the conference with a session called Beer & Pretzels Roundtables. Each table will have a different topic that is important to our attendees. These informal peer-to-peer conversations provide healthy, focused dialogue where all parties both contribute and benefit. Do you have an idea for a good topic? Please post your topics on our Whova event app under "Ask Organizers Anything". But be beware that we may ask you to host the conversation!

Fri, Sep 28, 2018

9:00am

Opening General Session

Welcome to day 2 of the conference.

Speakers:
Deborah Schutt  
Chairperson, Michigan Pet Fund Alliance

Tawny Hammond  
Midwest Region Director, Best Friends Animal Society

9:45am

No Cat Left Behind: How to Get Special Needs Cats Adopted  
9:45am - 10:45am, Sep 28  
Glens 1

"FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every 
rescue struggles with getting 'special needs' cats adopted. The majority of cats taken in by 
Austin Pets Alive! would be considered 'special needs' by most shelter standards, but APA! 
believes these are lives worth saving and has shown they can be adopted. Learn how to 
place special needs cats through innovative programs, marketing, and adopter support to 
help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special 
homes, marketing special needs cats, and how to keep them in their homes should 
problems arise."

Speaker:

Monica Frenden  
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol  
9:45am - 10:45am, Sep 28  
Glens 2

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How do euthanasia decisions get made in your organization? Do you have a step-by-step 
process that makes sure every possible solution is explored before an animal is euthanized? 
Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that 
animals are only euthanized when there are no other options. Some of the steps to 
euthanizing an animal include a call to the previous owner, incident confirmation and pleas 
to external partners. Attendees will receive copies of PACC's euthanasia forms and 
procedures. They're designed for municipal shelters but can be used in any organization and 
they will save more lives!

Speaker:
Kristen Auerbach  
Director of Animal Services, Pima Animal Care Center

How We Improved: Panel Discussion with 2018 Shelter Award Winners  
09:45am - 10:45am, Sep 28  
Glens 3

Panel Discussion with 2018 Shelter Award Winners.

Decoding Data: Using Your Stats to Save Lives  
09:45am - 10:45am, Sep 28  
Prairies 5

What is the one resource every community can use to drive collaboration between public and private partnerships? Data! By evaluating the unbiased data in your community, organizations can work together strategically to increase the quality of life for their pets. Come learn about what data you need, how you can analyze it to identify gaps, and how you can work together to create solutions in your community.

Speaker:

Nikki Kelley  
Manager of Network Strategy, Best Friends Animal Society

Feral Kittens: More Than KMR  
09:45am - 10:45am, Sep 28  
Prairies 6

How to successfully socialize feral and fearful kittens so they get adopted into lifelong homes.

Speaker:

Tabitha Krucera  
RVT, Fear Free Certified

11:00am

Litter Box Lowdown: Addressing Non-medical Litter Box Issues
When your cat stops using the litter box it's frustrating and stressful for both cat and cat parent. It's also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it's important to figure out the true cause in order to get everything back on track. Inappropriate elimination shouldn't be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

Pam Johnson-Bennett  
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

Breaking the Breed Label Habit  
**Thank you to Animal Farm Foundation for sponsoring this session**

A dog's breed, assumed or known, is not indicative of how that dog will behave. Adopters need information on a dog’s personality and behavior, not on breed. It’s time to move past outdated and inaccurate visual identification. It’s time to view all dogs as individuals.  

Speaker:

Kristen Auerbach  
Director of Animal Services, Pima Animal Care Center

The Care and Feeding of Staff and Volunteers

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients - not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don’t put your oxygen mask on first you can’t effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

How to Powerfully and Effectively Leverage Volunteers
○ 11:00am - 12:00pm, Sep 28
♀ Prairies 5

Learn how to build your organization capacity by leveraging volunteers at every level of your organization. This session will introduce Points of Light’s Service Enterprise, a framework that helps transform organizations and build effective, sustainable, and comprehensive volunteer engagement strategies. Take volunteer engagement from simply a program to a strategy to help achieve your social mission.

Speakers:

José Ocáño
Pacific Region Director, Best Friends Animal Society

Pat Guerrero
Senior Manager, Volunteer Engagement & Programs, Best Friends Animal Society

Fear Free Training in the Shelter Setting
○ 11:00am - 12:00pm, Sep 28
♀ Prairies 6

Many of us in the sheltering industry talk about the importance of the 5 Freedoms of Animal Welfare. When it comes to interacting with the animals in our care we can take it a step further and consider how best to affect animal behavior and implement active training in this setting. In this session we’ll explore how we in the animal sheltering industry can use concepts of classical conditioning as well as how best to apply different training methods, with special consideration of the concept of the “Humane Hierarchy” in animal training, to
maximize the benefits for our shelter animals. This session will explore various training methods including positive reinforcement based training versus punishment based training to help determine which methods will be most beneficial for our shelter animals, our community and ourselves. We'll discuss which techniques are expected to be most successful as part of a general strategy to help shelter animals to better tolerate the stressful and sometimes scary environment they find themselves in. This session will also explore how these techniques can be used to increase behaviors we know adopters like and decrease behaviors we know adopters don't like. We'll explore the benefits of approaching training with this framework in mind, including decreased stress/fear, improved animal welfare, increased staff and public satisfaction, increased adoption rates and decreased returns.

Speaker:

**Dr. Cynthia Delaney**  
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program

12:30pm

**Lunch with Awards Ceremony**  
© 12:30pm - 2:15pm, Sep 28  
(figsize) Arcadia Ballroom

The highlight of this lunchtime session is the announcement of Michigan Pet Fund Alliance's 2018 shelter award winners.

2:30pm

**Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun**  
© 2:30pm - 3:30pm, Sep 28  
(figsize) Glens I

When you start thinking about how to minimize stress and maximize adoptability for cats in the shelter, take time to stop and simply remember how finely tuned their senses are and how all that is happening around them is occurring without giving them the option of choice. Sound, sight, touch and smell can have a negative or positive influence on shelter cats. Learn how even small changes can decrease stress and increase a cat's sense of security. The more you reduce stress, the more cats can put their best paw forward. It's time to increase the fun factor!

Speaker:

**Pam Johnson-Bennett**  
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC
Temperament Testing and Behavior Assessment: How Dated Are Your Practices?

2:30pm - 3:30pm, Sep 28

Glens 2

Several recent studies have concluded that Temperament Testing and deciding an animal's fate based upon a Behavior Assessment should be a thing of the past because they are not good predictors and can result in potential liabilities for the shelter. If the animal passes, the shelter is telling the adopter and the public this animal is safe and if the animal fails, it is labeled from a single test as not a candidate (safe) for adoption. So if these tests are passe, what should shelters be doing and what do you communicate to a potential adopter about the animal? This hands-on session will provide you tools and ideas for a new approach which benefits the animal, the adopter and general public.

Speaker:

Lisa Rabine
ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

Let's Keep Community Cats in the Community Where They Belong

2:30pm - 3:30pm, Sep 28

Glens 3

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies

Progressive Animal Services as a Community Ethic

2:30pm - 3:30pm, Sep 28

Prairies 5

Today, killing homeless pets as a form of population control has become socially unacceptable and more communities are working to transform their animal shelters from 'pound' models to community resource centers focused on returning lost pets to their
families and achieving lifesaving outcomes. A progressive lifesaving animal services
department is a community expectation, value and ethic. Animal services departments are
moving away from a strictly transactional experience to more of a collaborative approach to
saving pet’s lives. Not only can municipalities save precious financial resources moving away
from merely impounding pets and punishing people, but they can save more pet’s lives by
having policies, programs and laws in place with the sole purpose of creating a safe, pet-
valuing and humane community.

Speakers:

José Ocano
Pacific Region Director, Best Friends Animal Society

Lee Ann Shenefiel
Interim Chief Animal Services Officer, Austin Animal Services

Free Free Husbandry in the Shelter Setting
2:30pm - 3:30pm, Sep 28
Prairies 6

What can we do to improve the daily lives of the animals in our care in animal
shelters? How can putting some thought into housing, handling, daily operations and
enrichment opportunities offered to shelter animals improve welfare, decrease
workload, increase live release rates and decrease shelter length of stay? In this
session, we’ll discuss how evidence-based medicine and scientific inquiry have
provided us with new information on how housing, handling, enrichment, and training
can impact animals in confinement settings like animal shelters and sanctuaries.
We’ll explore how animal shelters and sanctuaries can positively impact welfare and
outcomes for the animals in their care by implementing changes in how they
approach these concepts. We’ll discuss how some simple changes in how animals
are housed, handled and interacted with can reduce stress, decrease disease
incidence and improve recovery times (and final outcomes) for animals with medical
and behavioral issues, and how this can help keep animals that don’t have any
problems from developing them. There will be something for everyone in this
session as we’ll discuss all aspects of an animal’s shelter stay.

Speaker:

Dr. Cynthia Delaney
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program
3:45pm

**TNR FAQs ... and Answers!**
⊙ 3:45pm - 4:45pm, Sep 28
♀ Glens 1

This session will cover the Who, What, Where, When and Why of Trap, Neuter, Return (TNR). The panel includes people who have worked in all areas of animal welfare and specifically trap, neuter and return of community cats including colony care, barn cat placement (or working cats), rescue from hoarding situations and large group trapping. The panel moderator has worked with each of these groups to spay, neuter and vaccinate the cats, place kittens of feral cats and fund the TNR efforts. Moderated by Dr. Diana Newman of Michigan Pet Fund Alliance.

**Speakers:**

- **Jennifer German**
  TNR Advocate, Companion Cats

- **Tracy Lee**
  Director, Reflections Outcast Animal Rescue

- **Jodi Schrader**
  Saved By Zade

- **Dr. Diana Newman**
  Board Member, Michigan Pet Fund Alliance

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**How to Conduct Conversational Adoptions (Role Play Session)**
⊙ 3:45pm - 4:45pm, Sep 28
♀ Glens 2

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

**Speakers:**
Developing Plans and Addressing Issues - MPFA Assistance

3:45pm - 4:45pm, Sep 28
Glens 3

Only in the world of Disney do you wish upon a star and dreams come true. If your shelter needs improvement - START PLANNING. Developing plans is not just for a new building or building expansion - it can be for ANYTHING ... from raising funds to attend training to expanding an enrichment program; from increasing medical treatments to launching a community support program. Half of this session will focus on helping you create a plan of action or strategy for your needed improvement. So come with your wish list. The second part will highlight two new programs MPFA offers to shelters: Medical/Functional Shelter Assessments with Maddie's Shelter Medicine graduate and on-site training with ABCDT instructor - modules include: Animal Behavior and Training, Enrichment, Stress Reduction, Reading Animal Body Language, Safe and Humane Animal Handling, Behavior Assessment, Behavior Modification, and more.

Speakers:

- **Lisa Rabine**
  ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

- **Deborah Schutt**
  Chairperson, Michigan Pet Fund Alliance

You Don't Need to Be an Attorney to Do This!

3:45pm - 4:45pm, Sep 28
Prairies 5

Learn about legislative and policy tools that can be used to assist you in saving all healthy and treatable animals that come through a shelter. Load your legislative tool kit to identify what policy and legislative changes you may need to discuss with decision-makers in your community, specific topics and tools for lobbying decision makers at local and state levels, common legal and policy hurdles that are barriers to increased lifesaving and how to overcome them. Also discussed will be examples of success from communities that made it happen.
Enrichment in shelter settings is incredibly important for cats. Keeping cats stimulated mentally is as needed as caring for their physical needs. Providing enrichment for cats and kittens in shelters can help decrease stress and unwanted behaviors that result from stress. It can also help to decrease illness. Happy and healthy cats are more likely to become adopted and stay in long term homes.

5:00pm

Closing Charge and Grand Prize Giveaway

Our conference wraps up with a special grand prize giveaway. Must be present to win!
FY 2018 Per Diem Rates for ZIP 49007

Lodging by month (excluding taxes) | October 2017 - September 2018

Cities not appearing below may be located within a county for which rates are listed. To determine what county a city is located in, visit the National Association of Counties (NACO) website (a non-federal website).

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Meals & Incidentals (M&IE) Rates

Use this table to find the following information for federal employee travel:

- **M&IE Total** - the full daily amount received for a single calendar day of travel when that day is neither the first nor last day of travel.

- **Breakfast, lunch, dinner, incidentals** - Separate amounts for meals and incidentals. M&IE Total = Breakfast + Lunch + Dinner + Incidentals. Sometimes meal amounts must be deducted from trip voucher. See More Information

- **First & last day of travel** - amount received on the first and last day of travel and equals 75% of total M&IE.

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*Lunch & Snacks provided both conference days: 13 + 5 = $18.00 less

9/26 (Travel day): $40.50
9/27 (Reg. day): 54 - 18 = $36.00
9/28 (Travel day): 40.50 - 18 = $22.50

Total Per Diem = $99.00
**Purpose of Trip:** (explain fully the necessity of making the trip)

There is NO conference registration cost as the Best Friends Animal Society has awarded a scholarship for members of the DCAS leadership team to attend resulting in a cost savings to the county of $150.00 each ($450.00 total for 3 staff members to attend). The DCAS team was hand selected to receive these scholarships due to Best Friends’ belief in our leadership’s proven ability to effectively implement lifesaving programs and services at DCAS. The Best Friends Midwest Regional Leadership Summit will provide valuable training for behind the scenes management/administration of progressive shelters and animal rescuing including but not limited to: animal adoptions, fear free animal sheltering, diversion programs to keep animals out of a shelter and in a home, recruiting fosters, effective leadership, marketing/outreach, shelter medicine, etc. The Summit features speakers in key leadership roles within leading national shelters at the forefront of progressive animal sheltering/rescue. The Summit will provide this staff member the opportunity to bring back new innovative ideas for both our animals and our citizens as well as training information for all Animal Services staff. This conference also provides an opportunity for staff to make connections, foster relationships and share best practices with other rescues and organizations in attendance, and to begin conversations with other leading shelters in the region about how our facilities can better collaborate to save more animal lives locally and regionally.

**Destination:** Radisson Plaza Hotel, 100 West Michigan Ave., Kalamazoo, MI 49007

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As the conference begins at 9:00am on 9/27, we are requesting a hotel for the night of 9/26.

**Please indicate the estimated amount for each applicable expense.**

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Enacted and approved this 11th day of September, 2018 at Wheaton, Illinois.

________________________
DANIEL J. CRONIN, CHAIRMAN  
DU PAGE COUNTY BOARD
Other Action Item

RESULT:  APPROVED [UNANIMOUS]
MOVER:  Kevin Wiley, District 6
SECONDER:  Sean T Noonan, District 2
AYES:  Anderson, Eckhoff, Krajewski, Noonan, Puchalski, Wiley

Attest: _________________________________

PAUL HINDS, COUNTY CLERK
Join staff and volunteers from animal shelters, rescue organizations, advocacy groups, policymakers, veterinarians, vet techs, educators, students and compassionate community members to learn ways to save lives in your community. Hear cutting-edge research from leading national animal welfare experts along with success stories and strategies from Michigan shelters, rescues, and advocates.

Registration for the 2-day conference includes:

- Keynote lunch presentation (Thursday) by Dr. Marty Becker, “America’s Veterinarian,” Fear Free 'Shelter awards presentation (Friday) recognizing top shelters throughout the state
- Nine break-out sessions of your choice
- Lunch, snack and beverage breaks (vegetarian/vegan available)
- Animal CPR & First Aid (space is limited)
- OPTIONAL shelter tour of SPCA of Southwest Michigan with Kalamazoo city highlights (space is limited)
- Roundtable discussions led by speakers
- Exhibitor Showcase
- Raffle Prizes
- Access to custom event app to personalize your agenda, engage with other attendees, network with exhibitors and sponsors, and much more!

Single-day registration is available.

Michigan Certified Rescue organization members receive 15% discount.

Session Options

View agenda here.

Animal CPR and First Aid  Matt Elvin, Tip Top Tails Dog Training (space is limited)

The Benefits of Coalition and Steering Committees  Marc Peretta & Tawny Hammond, Best Friends Animal Society
Breaking the Breed Label Habit  Kristen Auerbach, Pima Animal Services

The Care and Feeding of Staff and Volunteers Dr. Linda Harper

Cat Adoptions from Zero to Infinity! Monica Frenden, Austin Pets Alive!

Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun Pam Johnson-Bennett

Cats Scratch: Here’s How to Keep Them in Their Homes Anyway Dr. Theresa DePorter, Fear Free

The Decision to Kill for Behavior: Policy and Protocol Kristen Auerbach, Pima Animal Services

Decoding Data: Using Your Stats to Save Lives Nikki Kelley, Best Friends Animal Society


Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters Jen Clarkson, Dog Aide and Kelly McLaughlin, Bark Nation

Empathy for the Fearful, Worried, or Anxious Dog Dr. Theresa Porter, Fear Free

Free Free Husbandry in the Shelter Setting Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Fear Free Training in the Shelter Setting Dr. Cynthia Delaney, UC Davis - Koret Shelter Medicine Program

Feral Kittens: More Than KMR Tabitha Kucera, Fear Free Certified


How to Conduct Conversational Adoptions (Role Play Session) Katie Timber, SPCA of Southwest Michigan; Tanya Hilgendorf, Humane Society of Huron Valley

How to Powerfully and Effectively Leverage Volunteers Pat Guerrero and José Ocaño, Best Friends Animal Society

How to Reach Your Target Audience: Digital Fundraising, Email Marketing, Digital Strategy Amy Starnes, Best Friends Animal Society

How We Improved - Panel Discussion of Award Winners Moderated by Deborah Schutt, Michigan Pet Fund Alliance

Litter Box Lowdown: Addressing Non-medical Litter Box Issues Pam Johnson-Bennett

Midwest Region Overview: Best Friends No Kill 2025 Goal Tawny Hammond, José Ocaño, and Marc Peralta, Best Friends Animal Society

Midwest Success Stories: Leadership from Around the Midwest states Moderated by Tawny Hammond, Best Friends Animal Society

No Cat Left Behind: How to Get Special Needs Cats Adopted Monica Frenden, Austin Pets Alive

No Kill: What Does It Mean and How Do You Message It? Tawny Hammond, Best Friends Animal Society

Progressive Animal Services as a Community Ethic José Ocaño, Best Friends Animal Society & Lee Ann Shenefield, City of Austin Animal Services

Recruiting Fosters for the Challenging Dog Kristen Auerbach, Pima Animal Services

Starting a Successful Barn Cat Program Monica Frenden, Austin Pets Alive
Temperament Testing and Behavior Assessment: How Dated Are Your Practices?
Lisa Rabine, Michigan Pet Fund Alliance

Thinking Outside the Cage: Shelter Enrichment for Cats
Tabitha Kucera, Fear Free Certified

TNR FAQs ... and Answers!
Moderator: Dr. Diana Newman, Michigan Pet Fund Alliance
Panelists: Jennifer German, Companion Cats; Tracy Lee, ROAR; Judy Schreiner, Saved by Zade

Trap, Neuter, Return (TNR) Training
Dr. Diana Newman, Michigan Pet Fund Alliance

Why Fear Free Animal Shelters Are Essential -- and Inevitable
Dr. Marty Becker, Fear Free

You Don't Need to Be an Attorney to Do This!
Richard Angelo, Best Friends Animal Society

2017 MPFA Outside the Box Award Winners
Marie Green, Gratiot Animals in Need (G.A.I.N.); Tania Jaczkowski, Humane Society of West Michigan; Karen Kazyak, Humane Society of Livingston County; Amy Warner, Genesee County Animal Control

View full schedule and session descriptions here.

View speakers here.

Accommodations

Radisson Plaza Hotel
100 West Michigan Ave.
Kalamazoo MI 49007
(269) 343-3333
Price: $135 + 11% tax.

For the discounted rate, book using “Getting to the Goal 2018”.

Kalamazoo pet-friendly hotels are here.

Self-parking in the Radisson garage is $10 per day if not staying at the hotel or $10 per night for overnight guests staying at the hotel.

Valet is $30 per vehicle per day.

Scholarships are available for individuals facing financial hardship. Recipients are asked to pay a $50 registration fee. The scholarship information is here.

Conference Cancellation Policy: Registration is non-refundable. If you are unable to attend, you may transfer your registration to another person, or to the scholarship fund and request a tax-deductible donation letter.

Register Now!

Prefer to mail in your registration? Print out a completed registration form and mail with a check to:

Michigan Pet Fund Alliance to 2210 Lancaster, Bloomfield Hills, MI 48302
OR

Contact conference@michiganpetfund.org for more information.
Let’s Keep Community Cats in the Community Where They Belong

9:00am - 10:00am, Sep 27

Glen's 1

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies


9:00am - 10:00am, Sep 27

Prairies 5

The relationship between shelters and home-based rescue organizations has come a long way over the last decade. Home-based rescue organizations are imperative in achieving no kill as they often provide the medical care and training for animals, which can’t appropriately be addressed in the shelter, in order to ready them for a new home. As an unregulated business, it is vital that home-based rescue organizations voluntarily undertake best practices. However, we still hear of 10-page adoption applications, no return phone calls and corners being cut in standards of care and training. Continuing education and keeping up with new research and findings are necessary to incorporate best practices into these crucial groups. Take this opportunity to hear if your organization needs to kick it up a notch.

Speaker:

Courtney Protz-Sanders
Founder and Executive Director, Paws for Life Rescue
How to Conduct Conversational Adoptions (Role Play Session)

0 9:00am - 10:00am, Sep 27

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

Speakers:

- **Katie Timber**
  Executive Director, SPCA of Southwest Michigan

- **Tanya Hilgendorf**
  President and CEO, Humane Society of Huron Valley

Tour of SPCA of Southwest Michigan with Kalamazoo City Highlights

0 9:00am - 10:45am, Sep 27

Check in at Registration Desk

See firsthand why SPCA of Southwest Michigan is a 2017 MPFA Shelter Award Winner for Limited Admission Shelter with the Most Adoptions (1541) and 90% save rate or greater. Following the shelter tour is a Kalamazoo city highlights tour.

Please sign up during online registration. Tour is limited to 14 attendees.

- 8:30am Check in begins at our Registration Desk in the Arcadia Ballroom Foyer
- 9:00am Bus departs the Radisson
- 9:15am-10:15am Shelter Tour
- 10:15am-10:45am City Tour
- 10:45am Bus arrives at the Radisson

Trap, Neuter, Return (TNR) Training

0 9:00am - 11:15am, Sep 27

Glens 2

The first hour of this training will focus on the mission of TNR, how to obtain successful results, recruitment of volunteers and gaining community support. This training is meant for anyone who wants “how-to-do-it” guidelines, including getting started, scheduling surgeries, finding money, where to start ... all the nuts and bolts of TNR. The second hour of the training will be hands-on demonstrations of various types of traps, tips on location and feeding, safe handling of feral cats, transferring and transporting of animals and return.
to field. A TNR Handbook is available for purchase from our Registration Desk for $15, but is not required for this session.

Speaker:

Dr. Diana Newman
Board Member, Michigan Pet Fund Alliance

Animal CPR and First Aid
⏰ 9:00am - 11:15am, Sep 27
📍 Glens 3

The dog in front of you starts to choke on a treat that you have just given them. What do you do? Is there a Heimlich maneuver for cats and dogs? Do you administer it like you would a human? In this Animal CPR and First Aid lite two-hour hands-on class, you will learn how to make a temporary muzzle, administer CPR and rescue breathing, and how to assess an emergency situation with a cat or dog so you know what actions need to be taken. Class size is limited to the first 18 who select the class when registering for the conference.

Speaker:

Matt Elvin
TipTopTails LLC

10:15am

No Cat Left Behind: How to Get Special Needs Cats Adopted
⏰ 10:15am - 11:15am, Sep 27
📍 Glens 1

FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every rescue struggles with getting ‘special needs’ cats adopted. The majority of cats taken in by Austin Pets Alive! would be considered ‘special needs’ by most shelter standards, but APA! believes these are lives worth saving and has shown they can be adopted. Learn how to place special needs cats through innovative programs, marketing, and adopter support to help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special homes, marketing special needs cats, and how to keep them in their homes should problems arise.

Speaker:
No Kill: What Does It Mean and How Do You Message It?
10:15am - 11:15am, Sep 27
Prairies 5

For some people the term "No Kill" can be confusing and controversial. The term has been used in animal welfare circles for over two decades now and not always in a positive way. Although there currently appears to be much less push back within and outside animal welfare circles - it still can be divisive for some people. Attendees will learn what the term "No Kill" means, how it is achieved and what language might be better utilized depending upon your audience.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Empathy for the Fearful, Worried, or Anxious Dog
10:15am - 11:15am, Sep 27
Prairies 6

As dogs move through transport, shelters, rescue groups, foster homes, adoption events, and into adoptive homes, they experience a lot of fear, stress, and anxiety. We don't always recognize those signs, as some of them are easy to explain away or ignore in the name of getting them out of the stressful situation as quickly as possible. But ignoring their emotional state causes suffering, and can also cause behavior problems to develop and worsen. Learn how to assess, understand, and develop empathy for fear and anxiety in dogs to improve their welfare and boost their chances of successful adoption.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC
11:30am

Lunch with Keynote Presentation

Keynote: Why Fear Free Animal Shelters Aren't Just Essential - They're Inevitable

11:30am - 12:45pm, Sep 27
Arcadia Ballroom

Free Free is a comprehensive training and certification program developed by board-certified veterinary behaviorists, board certified veterinary anesthetists, and other well-known veterinary experts experienced in caring for both the emotional and physical well-being of pets. Now, they've engaged leading shelter veterinarians and sheltering experts to develop a comprehensive free training and certification course for animal shelter and rescue workers, which will launch in December 2018. In his keynote, Dr. Becker will discuss the new course and how this approach makes life better for every pet in every shelter, every foster home, every veterinary practice, and every adoptive home, every day, forever.

Speaker:

Dr. Marty Becker
Founder and CEO, Free Free

1:00pm

Cat Adoptions from Zero to Infinity

1:00pm - 2:00pm, Sep 27
Glens 1

Too many cats, not enough adopters? In this session, you'll learn how APA! went from 721 cat adoptions per year, to 3,540! Starting from scratch with no shelter and no budget through managing a population of 1,000+ cats, this session has something for every cat rescuer. We'll discuss adoption options for those without a shelter facility; growing adoptions at a facility; and how progressive adoptions, marketing, policies, and practices enable APA! to place thousands of cats each year while maintaining quality adoptions and a low return rate.

Speaker:

Monica Freden
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol

1:00pm - 2:00pm, Sep 27
Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**
How do euthanasia decisions get made in your organization? Do you have a step-by-step process that makes sure every possible solution is explored before an animal is euthanized? Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that animals are only euthanized when there are no other options. Some of the steps to euthanizing an animal include a call to the previous owner, incident confirmation and pleas to external partners. Attendees will receive copies of PACC’s euthanasia forms and procedures. They’re designed for municipal shelters but can be used in any organization and they will save more lives!

Speaker:

Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

2017 MPFA Outside the Box Award Winners

Thinking outside of the box paid off for some Michigan shelters and rescues, both financially and in lives saved. Join the winners of the first Michigan Pet Fund Alliance/Macomb Humane Society Foundation “Outside the Box-Lifesaving Programs/Projects” awards. You are guaranteed to say: “Wow, why didn’t I think of that?!” Get inspired and start thinking about new and creative ways to increase live release rates in your own community.

Speakers:

Marie Green
President / Treasurer, Gratiot Animals in Need aka G.A.I.N

Amy Warner
Volunteer/Events/Rescue Coordinator, Genesee County Animal Control

Karen Kazyak
Director of Animal Welfare, Humane Society of Livingston County

Tania Jaczkowski
Veterinary Technician, Transport & Grant Grant Coordinator, Humane Society of West Michigan

Midwest Region Overview: Best Friends No Kill 2025 Goal
Hear from Best Friends Animal Society's regional leadership on the status of the No Kill 2025 campaign. Get most recent lifesaving data updates on the nation, regions and states. Learn what you can do to help be part of the bigger picture as well as your community. It takes a village to SAVE THEM ALL!

Speakers:

José Ocano
Pacific Region Director, Best Friends Animal Society

Marc Peralta
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Helping Shelter Pets find Health, Happiness, and Homes with Fear Free

Dr. Marty Becker, founder of Free Free, will help shelter and rescue staff and volunteers and foster caregivers understand what this movement means to them, and how implementing Free Free approaches can keep pets healthier in shelters and foster homes, make the transition to a new home more successful, and keep pets in homes. He'll also cover the new Free Free course and certification for animal shelter workers and volunteers.

Speaker:

Dr. Marty Becker
Founder and CEO, Free Free

Starting a Successful Barn Cat Program

2:15pm
Often considered unadoptable and overlooked for rescue, feral and fractious cats can be saved through a progressive Barn Placement Program and given a new lease on life as working cats. Learn how to start a barn program from scratch, including selecting cats appropriate for barn placement, finding quality homes, proper relocation procedures, and safe handling and sheltering practices. The Austin Pets Alive! Barn Cat Program saves hundreds of feisty cats each year that would otherwise be slated for euthanasia, and you can, too!

**Speaker:**

**Monica Frenden**  
Maddie’s Director of Feline Lifesaving, Austin Pets Alive!

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**Diversion Programs: Innovative Approaches that Keep Animals Out of Shelters**  
**2:15pm - 3:15pm, Sep 27**

You know what’s even better than saving the lives of animals in shelters? Preventing them from entering shelters in the first place. In this session, you’ll learn of the programs of Dog Aide, a Detroit-focused community outreach program and how they work with Detroit Animal Care and Control to implement diversion programs and explore the benefits of finding alternatives to pets entering shelters. The speakers will walk you through both shelter-based diversion programs and community-based ones, and help you identify ways to successfully implement diversion tactics for animals in your community.

**Speakers:**

**Jennifer Clarkson**  
Executive Director, Dog Aide

**Kelly McLaughlin**  
Director, Bark Nation

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**The Care and Feeding of Staff and Volunteers**  
**2:15pm - 3:15pm, Sep 27**

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients – not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don’t put your oxygen mask on first you can’t effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

Midwest Success Stories: Leadership from Around the Midwest States

2:15pm - 3:15pm, Sep 27
Prairies 5

Leaders from around the Midwest Region will share their inspiring and lifesaving success stories and real-life examples from successful collaboration, coalition building, problem solving, programmatic changes, data driven decisions, pilot programs and innovation. Moderated by Tawny Hammond, Midwest Region Director for Best Friends Animal Society.

Speaker:

Tawny Hammond
Midwest Region Director, Best Friends Animal Society

Cats Scratch: Here’s How to Keep Them in Their Homes Anyway

2:15pm - 3:15pm, Sep 27
Prairies 6

Scratching is a normal, natural, and beneficial behavior of the cat, but it can put a strain on the human-cat relationship, mostly because many people don’t understand scratching and how to effectively direct it in acceptable ways. In this session, learn how to work with cat owners and adopters to get new kittens and cats off to a great start, and deal with unwanted scratching in cats at risk for relinquishment. This will include the results of an Internet survey of 4,331 cat owners to help identify what works in the real world, including the “purrfect” scratching post, the new
pheromone product Feliscratch, and recommendations for cat owners to understand and reduce the impact of destructive scratching.

Speaker:

**Dr. Theresa DePorter**
DVM, MRCVS, DACVB, Fear Free, LLC

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3:30pm

**Litter Box Lowdown: Addressing Non-medical Litter Box Issues**

3:30pm - 4:30pm, Sep 27
Glens 1

When your cat stops using the litter box it’s frustrating and stressful for both cat and cat parent. It’s also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it’s important to figure out the true cause in order to get everything back on track.

Inappropriate elimination shouldn’t be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

**Pam Johnson-Bennett**
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

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**Recruiting Fosters for the Challenging Dog**

3:30pm - 4:30pm, Sep 27
Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**

Does your shelter struggle to achieve live outcomes for medium and large dogs who demonstrate behavioral challenges in the shelter? Do you ever think, “If we could just get them out, they might be okay?” If you answer ‘yes,’ to either of these questions, this talk is for you. You’ll learn proven methods that will help you save 90% or more of dogs with behavioral problems like barrier reactivity and fear-based aggression. This talk, based on a two-year study, will give you practical, easy-to-implement solutions to deal with some of your most challenging dogs, and in most cases, save their lives!

Speaker:
Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

How to Reach Your Target Audience: Digital Strategies for Fundraising, Volunteer Recruitment and Adoption
○ 3:30pm - 4:30pm, Sep 27
Glens 3

Every shelter and rescue organization has several target audiences they need to reach. Donors, adopters, lost families, potential volunteers ... and that's just a few of them. And there are so many ways you could be reaching them online -- but where are you going to get the best results with the limited time and resources that you have? Learn which channels to focus on and how to get the most out of them. We'll look at email, social media, websites, blogs, and more. You'll leave this session with straightforward cost-effective tips you can put into practice right away to help you reach your goals, so you can get back to your number one priority: taking care of the animals. Help is on the way!

Speaker:

Amy Starnes
Director of Digital Fundraising, Best Friends Animal Society

The Benefits of Coalition and Steering Committees
○ 3:30pm - 4:30pm, Sep 27
Prairies 5

Coalitions and Steering Committees are a great way to bring together stakeholders in communities, states and regions for creating plans to save pets dying in animal shelters.

Who makes a good steering committee or coalition member, who should lead, how do you start a coalition or steering committee, how often should they meet, what is appropriate for the agenda and is a charter helpful in the beginning? We'll discuss this and look at some real-life examples in various stages of development and successes.

Speakers:

Marc Peralta
Senior Director of Regional Programs, Best Friends Animal Society

Tawny Hammond
Midwest Region Director, Best Friends Animal Society
Can supplements and herbs help dogs cope with change, noise, anxiety, and the transition to a new home? Yes! Come learn about new research on nutraceutical and botanical products and applications for natural, non-prescription anti-anxiety aids that may reduce anxiety or fears in pets. The focus here is on evidence-based research and genuinely useful practical applications.

Speaker:

Dr. Theresa DePorter
DVM, MRCVS, DACVB, Fear Free, LLC

4:45pm

Beer & Pretzels Roundtables (with Raffle Prizes!)
© 4:45pm - 5:45pm, Sep 27
Kalamazoo Room

To foster productive, coherent conversations, we are wrapping up day 1 of the conference with a session called Beer & Pretzels Roundtables. Each table will have a different topic that is important to our attendees. These informal peer-to-peer conversations provide healthy, focused dialogue where all parties both contribute and benefit. Do you have an idea for a good topic? Please post your topics on our Whova event app under "Ask Organizers Anything". But be beware that we may ask you to host the conversation!

Fri, Sep 28, 2018

9:00am

Opening General Session
© 9:00am - 9:30am, Sep 28
Arcadia Ballroom

Welcome to day 2 of the conference.

Speakers:
9:45am

No Cat Left Behind: How to Get Special Needs Cats Adopted

9:45am - 10:45am, Sep 28
Glens 1

"FIV, Feline Leukemia, renal failure, elderly, chronically ill, behaviorally challenged. Every rescue struggles with getting 'special needs' cats adopted. The majority of cats taken in by Austin Pets Alive! would be considered 'special needs' by most shelter standards, but APA! believes these are lives worth saving and has shown they can be adopted. Learn how to place special needs cats through innovative programs, marketing, and adopter support to help you leave no cat left behind!

Attendees will learn about programs and incentives that help special cats find special homes, marketing special needs cats, and how to keep them in their homes should problems arise."

Speaker:

Monica Frenden
Maddie's Director of Feline Lifesaving, Austin Pets Alive!

The Decision to Kill for Behavior - Policy and Protocol

9:45am - 10:45am, Sep 28
Glens 2

**Thank you to Animal Farm Foundation for sponsoring this session**

How do euthanasia decisions get made in your organization? Do you have a step-by-step process that makes sure every possible solution is explored before an animal is euthanized? Our ten-step, easy-to-follow protocols for medical and behavior euthanasia ensure that animals are only euthanized when there are no other options. Some of the steps to euthanizing an animal include a call to the previous owner, incident confirmation and pleas to external partners. Attendees will receive copies of PACC's euthanasia forms and procedures. They're designed for municipal shelters but can be used in any organization and they will save more lives!

Speaker:
Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

How We Improved: Panel Discussion with 2018 Shelter Award Winners
○ 9:45am - 10:45am, Sep 28
Venue: Glens 3
Panel Discussion with 2018 Shelter Award Winners.

Decoding Data: Using Your Stats to Save Lives
○ 9:45am - 10:45am, Sep 28
Venue: Prairies 5
What is the one resource every community can use to drive collaboration between public and private partnerships? Data! By evaluating the unbiased data in your community, organizations can work together strategically to increase the quality of life for their pets. Come learn about what data you need, how you can analyze it to identify gaps, and how you can work together to create solutions in your community.

Speaker:
Nikki Kelley
Manager of Network Strategy, Best Friends Animal Society

Feral Kittens: More Than KMR
○ 9:45am - 10:45am, Sep 28
Venue: Prairies 6
How to successfully socialize feral and fearful kittens so they get adopted into lifelong homes.

Speaker:
Tabitha Krucera
RVT, Fear Free Certified

11:00am
Litter Box Lowdown: Addressing Non-medical Litter Box Issues
When your cat stops using the litter box it's frustrating and stressful for both cat and cat parent. It's also, sadly, one of the most common reasons that a cat may get a one-way ticket to the nearest shelter. There are many reasons why a cat may avoid the litter box and it's important to figure out the true cause in order to get everything back on track. Inappropriate elimination shouldn't be a deal-breaker when it comes to whether kitty gets to stay in your family or not. While some reasons for litter box aversion may be more complex, there are often some simple mistakes cat parents make.

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC

Breaking the Breed Label Habit

**Thank you to Animal Farm Foundation for sponsoring this session**

A dog's breed, assumed or known, is not indicative of how that dog will behave. Adopters need information on a dog's personality and behavior, not on breed. It's time to move past outdated and inaccurate visual identification. It's time to view all dogs as individuals. A 2016 study proved that a breed label on a kennel card can negatively impact the length of stay and outcome for the dog. In addition, five additional studies proved beyond a doubt that breed labeling based on visual identification is not accurate. Armed with the research, shelters and rescue organizations can make an important change that will increase both the quantity and quality of adoptions for all dogs ... by removing breed labels for all dogs.

Speaker:

Kristen Auerbach
Director of Animal Services, Pima Animal Care Center

The Care and Feeding of Staff and Volunteers

Working in animal rescue IS STRESSFUL. Shelter staff, AC officers and volunteers at shelters and rescue organizations are exposed on a regular basis to animal cruelty, life and death decisions, what seems like an endless stream of need for the homeless animals in their care, the uncertainty that the best decision was made for the adoption and rehoming of their voiceless clients – not to mention the daily interface of working with the two-legged in an
emotional environment. In 2015 a study by the American Journal of Preventive Medicine revealed that animal rescue workers have a suicide rate of 5.3 in 1 million workers. This is the highest suicide rate among American workers; a rate shared only by firefighters and police officers. Stress, burnout, depression often referred to as Compassion Fatigue with its long-term consequences is real in every organization. Just like the airplane scenario, if you don't put your oxygen mask on first you can't effectively help those in your care. Learn what can be done to combat stress which will make your organization more effective at helping the animals. Every organization needs to be offering a program for staff and volunteers.

Speaker:

Linda Harper
Consultants In Applied Psychology

How to Powerfully and Effectively Leverage Volunteers
○ 11:00am - 12:00pm, Sep 28
📍 Prairies 5

Learn how to build your organization capacity by leveraging volunteers at every level of your organization. This session will introduce Points of Light’s Service Enterprise, a framework that helps transform organizations and build effective, sustainable, and comprehensive volunteer engagement strategies. Take volunteer engagement from simply a program to a strategy to help achieve your social mission.

Speakers:

José Ocáño
Pacific Region Director, Best Friends Animal Society

Pat Guerrero
Senior Manager, Volunteer Engagement & Programs, Best Friends Animal Society

Fear Free Training in the Shelter Setting
○ 11:00am - 12:00pm, Sep 28
📍 Prairies 6

Many of us in the sheltering industry talk about the importance of the 5 Freedoms of Animal Welfare. When it comes to interacting with the animals in our care we can take it a step further and consider how best to affect animal behavior and implement active training in this setting. In this session we'll explore how we in the animal sheltering industry can use concepts of classical conditioning as well as how best to apply different training methods, with special consideration of the concept of the "Humane Hierarchy" in animal training, to
maximize the benefits for our shelter animals. This session will explore various training methods including positive reinforcement based training versus punishment based training to help determine which methods will be most beneficial for our shelter animals, our community and ourselves. We'll discuss which techniques are expected to be most successful as part of a general strategy to help shelter animals to better tolerate the stressful and sometimes scary environment they find themselves in. This session will also explore how these techniques can be used to increase behaviors we know adopters like and decrease behaviors we know adopters don't like. We'll explore the benefits of approaching training with this framework in mind, including decreased stress/fear, improved animal welfare, increased staff and public satisfaction, increased adoption rates and decreased returns.

Speaker:

Dr. Cynthia Delaney
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program

12:30pm

Lunch with Awards Ceremony

12:30pm - 2:15pm, Sep 28
Arcadia Ballroom

The highlight of this lunchtime session is the announcement of Michigan Pet Fund Alliance's 2018 shelter award winners.

2:30pm

Cat Enrichment in the Shelter: Turn Down the Stress and Turn Up the Feline Fun

2:30pm - 3:30pm, Sep 28
Glens 1

When you start thinking about how to minimize stress and maximize adoptability for cats in the shelter, take time to stop and simply remember how finely tuned their senses are and how all that is happening around them is occurring without giving them the option of choice. Sound, sight, touch and smell can have a negative or positive influence on shelter cats. Learn how even small changes can decrease stress and increase a cat's sense of security. The more you reduce stress, the more cats can put their best paw forward. It's time to increase the fun factor!

Speaker:

Pam Johnson-Bennett
Certified Cat Behavior Consultant, Cat Behavior Associates, LLC
Temperament Testing and Behavior Assessment: How Dated Are Your Practices?

Several recent studies have concluded that Temperament Testing and deciding an animal's fate based upon a Behavior Assessment should be a thing of the past because they are not good predictors and can result in potential liabilities for the shelter. If the animal passes, the shelter is telling the adopter and the public this animal is safe and if the animal fails, it is labeled from a single test as not a candidate (safe) for adoption. So if these tests are passed, what should shelters be doing and what do you communicate to a potential adopter about the animal? This hands-on session will provide you tools and ideas for a new approach which benefits the animal, the adopter and general public.

Speaker:

Lisa Rabine
ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

Let's Keep Community Cats in the Community Where They Belong

Every day, animal shelters are being flooded with what concerned citizens think are stray cats for the wrong reason. These cats are safe and living a humane life within the community while being taken care of by responsible caregivers. Alice, an Animal Control Officer, TNR convert will cover how to educate the public and put their minds at ease when they contact you about these cats. Learn why the cats are healthy and safe, and should stay within the community. See what other shelters are doing to keep community cats with their owners/caregivers, instead of the cats being relinquished as owner surrenders. This session will help you reduce your intake numbers and euthanasia numbers while helping you focus on increasing your adoption and live release rate.

Speaker:

Alice Burton
Associate Director of Animal Shelter & Animal Control Engagement, Alley Cat Allies

Progressive Animal Services as a Community Ethic

Today, killing homeless pets as a form of population control has become socially unacceptable and more communities are working to transform their animal shelters from 'pound' models to community resource centers focused on returning lost pets to their
families and achieving lifesaving outcomes. A progressive lifesaving animal services department is a community expectation, value and ethic. Animal services departments are moving away from a strictly transactional experience to a more collaborative approach to saving pets' lives. Not only can municipalities save precious financial resources moving away from merely impounding pets and punishing people, but they can save more pets' lives by having policies, programs and laws in place with the sole purpose of creating a safe, pet-valuing and humane community.

Speakers:

José Ocano
Pacific Region Director, Best Friends Animal Society

Lee Ann Shenefiel
Interim Chief Animal Services Officer, Austin Animal Services

Free Free Husbandry in the Shelter Setting

What can we do to improve the daily lives of the animals in our care in animal shelters? How can putting some thought into housing, handling, daily operations and enrichment opportunities offered to shelter animals improve welfare, decrease workload, increase live release rates and decrease shelter length of stay? In this session, we'll discuss how evidence-based medicine and scientific inquiry have provided us with new information on how housing, handling, enrichment, and training can impact animals in confinement settings like animal shelters and sanctuaries. We'll explore how animal shelters and sanctuaries can positively impact welfare and outcomes for the animals in their care by implementing changes in how they approach these concepts. We'll discuss how some simple changes in how animals are housed, handled and interacted with can reduce stress, decrease disease incidence and improve recovery times (and final outcomes) for animals with medical and behavioral issues, and how this can help keep animals that don't have any problems from developing them. There will be something for everyone in this session as we'll discuss all aspects of an animal's shelter stay.

Speaker:

Dr. Cynthia Delaney
Supervising Shelter Veterinarian, UC Davis - Koret Shelter Medicine Program
3:45pm

TNR FAQs ... and Answers!

This session will cover the Who, What, Where, When and Why of Trap, Neuter, Return (TNR). The panel includes people who have worked in all areas of animal welfare and specifically trap, neuter and return of community cats including colony care, barn cat placement (or working cats), rescue from hoarding situations and large group trapping. The panel moderator has worked with each of these groups to spay, neuter and vaccinate the cats, place kittens of feral cats and fund the TNR efforts. Moderated by Dr. Diana Newman of Michigan Pet Fund Alliance.

Speakers:

Jennifer German

TNR Advocate, Companion Cats

Tracy Lee

Director, Reflections Outcast Animal Rescue

Jodi Schrader

Saved By Zade

Dr. Diana Newman

Board Member, Michigan Pet Fund Alliance

How to Conduct Conversational Adoptions (Role Play Session)

Connecting pets and people through adoption is a big job. Shifting from application-based adoptions to engaging and supportive conversation often requires new skills. Training and practice helps build confidence in adoption staff and volunteers, so that organizations can have confidence in their ability to deliver a positive adoption experience. This session offers practical tips and exercises to help adoption team members develop core strengths and positive interactions with potential adopters.

Speakers:
Developing Plans and Addressing Issues - MPFA Assistance

Only in the world of Disney do you wish upon a star and dreams come true. If your shelter needs improvement - START PLANNING. Developing plans is not just for a new building or building expansion - it can be for ANYTHING ... from raising funds to attend training to expanding an enrichment program; from increasing medical treatments to launching a community support program. Half of this session will focus on helping you create a plan of action or strategy for your needed improvement. So come with your wish list. The second part will highlight two new programs MPFA offers to shelters: Medical/Functional Shelter Assessments with Maddie’s Shelter Medicine graduate and on-site training with ABCDT instructor – modules include: Animal Behavior and Training, Enrichment, Stress Reduction, Reading Animal Body Language, Safe and Humane Animal Handling, Behavior Assessment, Behavior Modification, and more.

Speakers:

Lisa Rabine
ABCDT, Instructor and Trainer, Michigan Pet Fund Alliance

Deborah Schutt
Chairperson, Michigan Pet Fund Alliance

You Don't Need to Be an Attorney to Do This!

Learn about legislative and policy tools that can be used to assist you in saving all healthy and treatable animals that come through a shelter. Load your legislative toolkit to identify what policy and legislative changes you may need to discuss with decision-makers in your community, specific topics and tools for lobbying decision makers at local and state levels, common legal and policy hurdles that are barriers to increased lifesaving and how to overcome them. Also discussed will be examples of success from communities that made it happen.
Enrichment in shelter settings is incredibly important for cats. Keeping cats stimulated mentally is as needed as caring for their physical needs. Providing enrichment for cats and kittens in shelters can help decrease stress and unwanted behaviors that result from stress. It can also help to decrease illness. Happy and healthy cats are more likely to become adopted and stay in long term homes.
FY 2018 Per Diem Rates for ZIP 49007

Lodging by month (excluding taxes) | October 2017 - September 2018

Cities not appearing below may be located within a county for which rates are listed. To determine what county a city is located in, visit the National Association of Counties (NACO) website (a non-federal website).

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Meals & Incidentals (M&IE) Rates

Use this table to find the following information for federal employee travel:

M&IE Total - the full daily amount received for a single calendar day of travel when that day is neither the first nor last day of travel.

Breakfast, lunch, dinner, incidentals - Separate amounts for meals and incidentals. M&IE Total = Breakfast + Lunch + Dinner + Incidentals. Sometimes meal amounts must be deducted from trip voucher. See More Information

First & last day of travel - amount received on the first and last day of travel and equals 75% of total M&IE.

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*Lunch & Snacks provided both conference days: 13 + 5 = $18.00 less*

9/26 (Travel day): $40.50
9/27 (Reg day): $54 - $18 = $36.00
9/28 (Travel day): $40.50 - $18 = $22.50

Total Per Diem = $99.00