1. CALL TO ORDER

2. ROLL CALL

3. CHAIRMAN'S REPORT

4. PUBLIC COMMENT

5. APPROVAL OF MINUTES
   A. Emergency Telephone System Board - Policy Advisory Committee - Special Call - Monday July 9th, 2018

6. CONSENT ITEMS
   A. Radio Maintainer Report
      1. 17-18-56 DEDIRS Monthly Maintainer Report - July

7. DEDIRS ACCESS REQUEST
   A. ETS-R-0028-18 Resolution to Approve Access to the DuPage Emergency Dispatch Interoperable Radio System Talk Groups Pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) as Requested by the Metra Police Department
   B. ETS-R-0038-18 Resolution to Approve Access to the DuPage Emergency Dispatch Interoperable Radio System Talk Groups Pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) as Requested by the Hanover Township Emergency Services Department

8. ACTION ITEMS
   A. Third Touch

9. OLD BUSINESS

10. NEW BUSINESS
11. NEXT MEETING:

   A. Tuesday, September 4 at 12:30pm in Room 3-500B

12. ADJOURNMENT
1. CALL TO ORDER

2:00 PM meeting was called to order by Chairman Timothy Hayden at 2:05 PM.

2. ROLL CALL

PRESENT: Baarman, Hayden, Buckley, Romanelli
ABSENT: Baarman, Hayden, Buckley, Romanelli

Attendees: Linda Zerwin, DuPage Emergency Telephone Systems Board, Director
Eve Kraus, DuPage Emergency Telephone Systems Board
Matthew Theusch, DuPage Emergency Telephone Systems Board
Michealeena Trakas, Addison Police Department, Secretary

On roll call, Chairman Hayden, Member Romanelli, Member Baarman, and Member Buckley were present, which constituted a quorum.

3. CHAIRMAN'S REPORT

There was none.

4. PUBLIC COMMENT

There was no Public comment.

5. APPROVAL OF MINUTES

A. ETSB - Policy Advisory Committee - Special Call - Jun 5, 2018 12:30 PM

A motion was made by Member Romanelli, seconded by Member Buckley, to forward this item to the Emergency Telephone Systems Board of DuPage County (DuPage ETSB) to receive and place on file. Motion passed unanimously.
RESULT: ACCEPTED [UNANIMOUS]
MOVER: Anthony Romanelli, Chief
SECONDER: John Buckley, Chief
AYES: Baarman, Hayden, Buckley, Romanelli

6. CONSENT ITEMS

A. Radio Maintainer Report

1. 17-18-49 DEDIRS Monthly Maintainer Report - June

Member Baarman gave an overview of the June DEDIRS report. He said Third Touch is officially underway and making progress.

A motion was made by Member Buckley, seconded by Member Romanelli, to forward this item to the Emergency Telephone Systems Board of DuPage County (DuPage ETSB) to receive and place on file. Motion passed unanimously.

7. DEDIRS ACCESS REQUEST

A. ETS-R-0028-18 Resolution to Approve Access to the DuPage Emergency Dispatch Interoperable Radio System Talk Groups Pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) as Requested by the Metra Police Department

Member Buckley made a motion to table this item, seconded by Member Baarman. Motion passed unanimously.

RESULT: TABLED [UNANIMOUS]
MOVER: John Buckley, Chief
SECONDER: Matt Baarman
AYES: Baarman, Hayden, Buckley, Romanelli

8. ACTION ITEMS

A. Third Touch

A. PD and FD Standardization Templates

Member Baarman said that the code plugs are being created for agencies that responded later. He noted the importance of getting the police agencies ready to work on their code plugs. Director Zerwin inquired about the police agencies’ readiness for GPS.
9. **OLD BUSINESS**

Member Buckley and Member Baarman stated they are meeting with Naperville regarding finding an interoperable communications solution for their fire agencies.

10. **NEW BUSINESS**

There was none.

11. **NEXT MEETING:**

   A. Tuesday, August 7 at 12:30pm in Room 3-500B

   There was discussion regarding the next meeting. The August 7 meeting was rescheduled to Monday, August 13 at 2:00pm in the 420 N. County Farm conference room.

12. **ADJOURNMENT**

Member Buckley made a motion to adjourn the meeting at 2:21 PM, seconded by Member Baarman.

Respectfully submitted,
Michealeena Trakas
Memorandum

TO: Linda Zerwin, ETSB Executive Director
DATE: Thursday, August 2, 2018
FROM: Matthew Baarman, Deputy Director
RE: DEDIRS Maintenance Status Report

STARCOM Events:
DuPage STARCOM users experienced the following in July:

- On July 4th, the DuPage radio site experienced 129 busies between 19:00 and 22:30 with the majority of them (67) occurring between 21:30 to 21:45. There were no known system failures during this time, just higher than normal radio volume.

- On July 10th, the DuPage radio site experienced Site Trunking for 18 minutes starting at 11:11. It was found that the tollway fiber was being tested. Once testing stopped, the system returned to full operation.

- On July 31st, STARCOM advertised a Site Trunking event to occur on all of Zone 1 sites between 23:00 and 03:00. DuPage agencies took necessary precautions and were not impacted by the event. As all the work was completed the first night, the second planned night was cancelled.

Naperville Patch:
On July 18th a technical solution and test plan was reached with Naperville and neighboring agencies. DuPage will rename two spare talkgroups to “NV FD1” and “NVFDGD1”. These talkgroups will be patched to a control station that will be tuned to the respective frequencies. DuPage users will be able to select the talkgroup in DuPage ETSB radios and talk to Naperville on these channels. These talkgroups are being added to WRF, LWF, and DGF 3rd touch templates, as their final code plugs are completed.

Next Touch Progress:
The Third Touch continued through July as scheduled. At this point, 50% (15 of 30) of the fire agencies have third touch completed. DU-COMM Techs created the next 7 agencies code plugs (73%) and continue to work with a few agencies to resolve template issues. The remaining schedule is as follows:
Agencies need to make all radios available on the first day of their schedule. A second day of programming was reserved for agencies with a large number of radios to ensure all radios received updates. Radios not available at the time of programming will need to be brought to DU-COMM. A few days were intentionally left open to allow some flexibility in scheduling and to keep current on help tickets. John Lozar will contact each agency roughly two weeks prior to the scheduled date to confirm the programming details. If you have questions, please contact John Lozar (jlozar@ducomm.org).

**Annual STARCOM Maintenance:**
Motorola scheduled the annual STARCOM site preventative maintenance for DuPage as follows:

<table>
<thead>
<tr>
<th>STARCOM Tower Sites</th>
<th>Scheduled PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Westchester</td>
<td>Wednesday, August 15</td>
</tr>
<tr>
<td>Aurora</td>
<td>Thursday, August 16</td>
</tr>
<tr>
<td>127th St</td>
<td>Monday, August 20</td>
</tr>
<tr>
<td>Streamwood</td>
<td>Tuesday, August 21</td>
</tr>
</tbody>
</table>

Motorola may change the schedule due to unplanned issues or weather. No Site Trunking events are expected during the PMs. However, the PM site is expected to be out of service for approximately one hour starting at 10 am each day. The outage will result in reduced radio coverage around that radio site. STARCOM expects to have all work at the site completed by 2 pm each day. The following sites are already completed; Lisle, Addison, Argonne, Wheaton, West Chicago, Hanover Park, Bensenville, and Burr Ridge.

**Radio Repairs:**
The most common issue has been the top knob assembly. A supply of spare parts was purchased to improve the repair turnaround time. The repairs for the last 13 months is as follows:
Talkgroup Usage:
The twenty (20) busiest DuPage talkgroups on the DEDIRS STARCOM21 site from July 1 thru July 31, 2018 are as follows (all time in seconds):

<table>
<thead>
<tr>
<th>Talkgroup Alias</th>
<th>Total Group Time</th>
<th>Group Count</th>
<th>Longest Call Time</th>
<th>Count of Rejects</th>
</tr>
</thead>
<tbody>
<tr>
<td>DU ACDC 3</td>
<td>290,807</td>
<td>83,128</td>
<td>42</td>
<td>1,288</td>
</tr>
<tr>
<td>DU 3EAST</td>
<td>277,132</td>
<td>88,758</td>
<td>57</td>
<td>1,639</td>
</tr>
<tr>
<td>DU 3WEST</td>
<td>263,892</td>
<td>83,769</td>
<td>45</td>
<td>1,584</td>
</tr>
<tr>
<td>DU 1EAST</td>
<td>261,321</td>
<td>80,166</td>
<td>61</td>
<td>1,729</td>
</tr>
<tr>
<td>DU 1SOUTH</td>
<td>234,331</td>
<td>72,637</td>
<td>34</td>
<td>1,193</td>
</tr>
<tr>
<td>DU 1WEST</td>
<td>221,024</td>
<td>69,926</td>
<td>34</td>
<td>1,179</td>
</tr>
<tr>
<td>DU ACDC 1</td>
<td>216,434</td>
<td>65,589</td>
<td>31</td>
<td>19</td>
</tr>
<tr>
<td>DU 3SOUTH</td>
<td>208,221</td>
<td>62,917</td>
<td>39</td>
<td>921</td>
</tr>
<tr>
<td>DU 1NORTH</td>
<td>199,928</td>
<td>64,204</td>
<td>39</td>
<td>929</td>
</tr>
<tr>
<td>DU 7SOUTH</td>
<td>191,364</td>
<td>59,000</td>
<td>31</td>
<td>1,055</td>
</tr>
<tr>
<td>DU DPSO F1</td>
<td>187,246</td>
<td>57,364</td>
<td>37</td>
<td>665</td>
</tr>
<tr>
<td>DU ACDC 2</td>
<td>173,148</td>
<td>50,970</td>
<td>34</td>
<td>599</td>
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<tr>
<td>DU 7WEST</td>
<td>167,711</td>
<td>51,791</td>
<td>31</td>
<td>498</td>
</tr>
<tr>
<td>DU FIRE NORTH</td>
<td>155,873</td>
<td>40,539</td>
<td>60</td>
<td>449</td>
</tr>
<tr>
<td>DU FIRE EAST</td>
<td>134,062</td>
<td>35,144</td>
<td>30</td>
<td>580</td>
</tr>
<tr>
<td>DU FD ACDC1</td>
<td>119,644</td>
<td>27,334</td>
<td>47</td>
<td>183</td>
</tr>
<tr>
<td>DU FIRE SOUTH</td>
<td>108,586</td>
<td>27,888</td>
<td>41</td>
<td>498</td>
</tr>
<tr>
<td>DU DPSO COURT</td>
<td>79,703</td>
<td>24,627</td>
<td>61</td>
<td>1,736</td>
</tr>
<tr>
<td>DU PW 1</td>
<td>68,396</td>
<td>19,405</td>
<td>53</td>
<td>298</td>
</tr>
<tr>
<td>DU FD ACDC2</td>
<td>61,924</td>
<td>15,333</td>
<td>32</td>
<td>110</td>
</tr>
</tbody>
</table>

At the time of writing, the busy data was not available. A help ticket has been opened to resolve the issue.

July Track-it Issues:
- Number of New Tickets = 52
- Number of Closed Tickets = 82
- Number of Open Tickets = 52
- Average age of Open Tickets = 397 days. A few of the largest categories are:
  - 10 tickets - Loaner request - 910 days (tickets left open while radios are on loan)
  - 23 tickets - Third touch - 432 days
RESOLUTION TO APPROVE ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM TALK GROUPS PURSUANT TO POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIRS), AS REQUESTED BY THE METRA POLICE DEPARTMENT

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System; and

WHEREAS, the DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System (“DEDIRS”) was implemented to provide Emergency 9-1-1 radio communication services through STARCOM21 Site 1 for secure and accessible communications for its member users; and

WHEREAS, the Metra Police Department has requested access to certain talk groups of DEDIRS pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS), and in the spirit of public safety and first responder interoperability; and

WHEREAS, the Metra Police Department’s Application has been recommended for approval by the DU PAGE ETSB Policy Advisory Committee (“PAC”) in accordance with policy; and

WHEREAS, the DU PAGE ETSB Board has received and reviewed the application of the Metra Police Department detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB hereby grants access to DEDIRS by the Metra Police Department according to ETS-R-0013-18, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS), by this resolution.

Enacted and approved this 13th day of August, 2018 at Wheaton, Illinois.

________________________________________
GARY GRASSO, CHAIRMAN

Attest: _________________________________
PAUL HINDS, COUNTY CLERK
June 1, 2018

Linda Zerwin, Director DuPage E.T.S.B.
421 N. County Farm Road
Wheaton, IL 60187

Ms. Zerwin,

This letter is to request the Metra Police Department access/authority onto the DuPage E.T.S.B. DEDIRS, this for the purpose of communicating with DuPage police and fire agencies within DuPage County. The Metra Police Department is in the process of becoming a StarCom21 customer and when in the area will utilize our existing DuPage (DEDIRS) StarCom21 radio infrastructure for their communications. With that said, there appears to me there will be no additional radio traffic experienced by allowing Metra Police Department access onto the DuPage StarCom21 radio system.

This request is for the Metra Police Department, in exchange for the DuPage County E.T.S.B. allowing the Metra Police Department access onto our talkgroups, the Metra Police Department will allow DuPage Users access onto dispatch and some administrative Metra Police Department talkgroups.

Talkgroups that are being requested by Metra Police Department are listed below:

| DU 1East | FD North | DU GLENE LCL |
| DU 1North | FD South | DU HINSD LCL |
| DU 1South | FD East | DU HPARK LCL |
| DU 3South | FD West | DU ITASC LCL |
| DU 1West | DU ACDC Fire1 | DU LISLE LCL |
| DU 3East | DU ACDC Fire2 | DU LMBRD LCL |
| DU 3South | DU ACDC Fire3 | DU ROSEL LCL |
| DU 3West | DU UNIFIED 1 | DU VPARK LCL |
| DU 7West | DU UNIFIED 2 | DU WARVL LCL |
| DU ACDC1 | DU UNIFIED 3 | DU WESTM LCL |
| DU ACDC2 | DU BARTL LCL | DU WHCGO LCL |
| DU ACDC3 | DU BNSV LCL | DU WHETN LCL |
| DU ACDC4 | DU CLRHN LCL | DU WOODL LCL |
| DU DPSO F1 | DU DWGRV LCL | DU DWG WT2 |
In the past there have been conversations on the best way for Metra Police to communicate with the agencies they work with, this solution seems to be the most productive and efficient way to allow access to their respective police and fire channels. A recommendation should be made by the Policy Advisory Committee to discuss this further and determine the best practice for the Metra Police Department to communicate if this is not acceptable to ETSB. It should be noted the Metra Police Department is not requesting any encrypted talkgroups at this time, of course as technology changes their desire too may change?

As stated before, the Metra Police Department has applied to become a customer on the Motorola StarCom21 system. Their usage of the DuPage County DEDIRS radios channels should have no additional impact on the current DEDIRS system, provided they are allowed StarCom21 access.

The Metra Police Department understands they will be responsible for all programming costs of their radios.

Allowing the Metra Police Department access to specified talkgroups in DuPage County makes sense to every police and fire department where the Metra Rail Lines cross within their communities. This takes interoperability to the next step, allowing State Police, County Police, Municipal Police, Fire Fighters and Paramedics to talk to one another. The Metra Police Department and Metra Rail lines play an integral role in all our mutual aid plans.

I recommend the Metra Police Department be allowed access onto the DuPage County DEDIRS for the purpose of performing public safety communications.

If I can be of further assistance, please do not hesitate in contacting me.

Respectfully,

✓ Steve Hérron  
Chief of Police  
Roselle Police Department
# DuPage EDIRS Participation Application

## AGENCY INFORMATION

<table>
<thead>
<tr>
<th>NAME OF AGENCY:</th>
<th>Metra Police Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>POINT OF CONTACT:</td>
<td>Commander Brian Windle</td>
</tr>
<tr>
<td>BUSINESS ADDRESS</td>
<td>547 W. Jackson Blvd. Chicago, IL 60661</td>
</tr>
<tr>
<td>EMAIL ADDRESS:</td>
<td><a href="mailto:Bwindle@metrar.com">Bwindle@metrar.com</a></td>
</tr>
<tr>
<td>BUSINESS TELEPHONE:</td>
<td>312-322-8911</td>
</tr>
<tr>
<td>MOBILE TELEPHONE:</td>
<td>312-877-2678</td>
</tr>
</tbody>
</table>

## SPONSORING AGENCY INFORMATION

<table>
<thead>
<tr>
<th>NAME OF AGENCY:</th>
<th>Roselle Police Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>POINT OF CONTACT:</td>
<td>Steve Herron</td>
</tr>
<tr>
<td>BUSINESS ADDRESS</td>
<td>103 S. Prospect Street, Roselle IL 60172</td>
</tr>
<tr>
<td>EMAIL ADDRESS:</td>
<td><a href="mailto:srherron@roselle.il.us">srherron@roselle.il.us</a></td>
</tr>
<tr>
<td>BUSINESS TELEPHONE:</td>
<td>630-671-4005</td>
</tr>
<tr>
<td>MOBILE TELEPHONE:</td>
<td>630-546-0009</td>
</tr>
</tbody>
</table>

## APPLICATION INFORMATION

<table>
<thead>
<tr>
<th>Please complete the following information</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
</tr>
<tr>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td>The Applicant is a unit of local government</td>
</tr>
<tr>
<td>The Applicant is sponsored by a DuPage ETSB Member Agency (attach a letter of Agency)</td>
</tr>
<tr>
<td>The Applicant is requesting access to DuPage EDIRS for certified sworn police personnel or certified fire service personnel.</td>
</tr>
<tr>
<td>The Applicant is requesting monitoring capabilities only</td>
</tr>
<tr>
<td>The Applicant has submitted a completed StarCom21 “Form B” application</td>
</tr>
<tr>
<td>The Applicant has submitted a statement on how the applicant’s access to the DuPage EDIRS will enhance the mission of the sponsoring agency</td>
</tr>
<tr>
<td>The Applicant understands and accepts that any fees or cost incurred by the ETSB or the sponsoring agency will be paid by the applicant</td>
</tr>
</tbody>
</table>
**Applicant Equipment Information**

<table>
<thead>
<tr>
<th>The total number of portable radios covered under this request is:</th>
<th>See Narratives</th>
</tr>
</thead>
<tbody>
<tr>
<td>The total number of mobile radios covered under this request is:</td>
<td>See Narratives</td>
</tr>
<tr>
<td>The total number of radios which will be operational during any daily operational shift is:</td>
<td>See Narratives</td>
</tr>
</tbody>
</table>

**Type of radios to be programmed with a DuPage EDIRS talk group**

The Applicant is requesting access to the following Talk Group[s]: See Attached Listings

<table>
<thead>
<tr>
<th>The Applicant has received approval from all police agencies operating on the requested talk group (attach a letter of approval from the agency[s])</th>
<th>YES</th>
<th>NO</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Applicant has received approval from all fire agencies operating on the requested talk group (attach a letter of approval from the agency[s])</th>
<th>YES</th>
<th>NO</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Applicant has received approval from all PSAPs operating on the requested talk group (attach a letter of approval from the agency[s])</th>
<th>YES</th>
<th>NO</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

**Committee/Board Use Only:**

**Review Process Checklist**

- Applicant has submitted proper paperwork
- Talk Group Agencies have been notified (see attached)
- Vendor Technical Review of Application Complete (see attached recommendation)
- 14 DAY Notice to Members made (see attached)

**Fees:**

<table>
<thead>
<tr>
<th>Staff Time</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Staff Time Admin</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vendor Review</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Postage</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| TOTAL |  |  |  |

| Grand Total |  |  |  |

**Posted on Committee Agenda**

Vote of Committee:  
Ayes  Opposed  Abstain  Absent

Action or Direction Based on Vote:  [ ] Yes [ ] No [ ] denied

<table>
<thead>
<tr>
<th>Posted on ETSB Agenda</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Vote of ETSB Board:</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
</table>

| Resolution No:  |  |  |  |

| Additional Information or Action from ETS Board: |  |  |  |

Attachment: METRA PD DEDIRS Application Request combined (ETS-R-0028-18 : DEDIRS Access Request Metra PD)
STARCOM21 OVERSIGHT COMMITTEE
System Access Application

Agency Name: __ Roselle Police Department for Metra Police Department ____

Initiative Title/Name: __ Roselle Chief Steve Herron __

Agency Contact Information for this Application:
Name: ___Steve Herron ____________________________

Agency: __ Roselle Police __________________________

Telephone #: 630-671-4005 ___ Alt # or Cell #: 630-546-0009 ______

Email: ___sherron@roselle.il.us _______________________

Agency’s Interoperations Coordinator:
Name: ___Commander Brian Windle ________________

Telephone #: (312) 322-8911 ___ Alt # or Cell #: (312) 877-2678 ______

Email: _bwindle@metrarr.com________________________

This application form is intended to provide the STARCOM21 Oversight Committee, and it’s Advisory Subcommittee, with the pertinent information necessary to determine if an agency is eligible to participate on the STARCOM21 network.

Please answer each section of this application as completely as possible. Once this application has been submitted, per the instructions below, a member of the STARCOM21 team will contact the initiator of this application if additional information is needed to process this application.

1.) Overview of Purpose for Communications Capability:
Include a general description of your intended use of the STARCOM21 network, i.e. routine public safety communications, emergency use only, etc.

The Illinois State Police is an existing customer on the StarCom21 Radio Network, is the desire of the Roselle Police Department and the Illinois State Police to have certain non-encrypted DuPage County Radio channels accessible to Illinois State Police Troopers for emergency and non-emergency police operations.

PLEASE CHECK HERE IF THIS IS AN ITTF ONLY APPLICATION ________

Form Revision Date: December 1, 2010
If your agency is applying to use the STARCOM21 network for emergency purposes only (as described in the ITTF User Agreement) please ONLY answer:

**Question 2,**
the first half of **Question 5** (emergency alert is not used with ITTF only radios),

**Question 7,**
**Question 11,**
and ensure you answer the 5th question on the signature page (whether you intend to use the full ITTF template or the alternate template).

### 2.) *Agency Name & Description:*

Include a description of the type of services provided by your agency, your jurisdiction size and location, headquarters/field office location(s) (agency sub-divisions), number of officers and radios currently assigned to, and working in each along with the number of STARCOM21 mobiles, portables, consoles, control stations, etc. proposed for each location.

The Metra Police Department provides policing services to the Commuters that use the Metra Commuter Rail and those communities along the rail lines that the Metra Commuter Rail runs through. This includes most of DuPage County and we desire access to the designated radio talkgroups, listed in this application. In return the Metra Police Department will allow access for the DuPage DEDIRS onto dispatch and some administrative Metra Police Department channels.

### 3.) *Existing Communications Capabilities:*

Include a description of your current communications capabilities and system. Will those existing systems and capabilities be maintained as your primary or backup means of communications? Or is STARCOM21 replacing your existing communications system?

The Metra Police Department is an existing customer of StarCom21.

### 4.) *Estimated Traffic Counts:*

Provide your best estimate of traffic that will be generated. Identify standards used; per unit per day average, total agency per month, etc.

There will not be any increase in radio traffic over/through the DuPage StarCom21 radio towers, as the Metra Police Department already utilize the DuPage Towers.

### 5.) *Agency Requirements:*

Identify your agency's anticipated communications uses, i.e. unit to unit, agency dispatch, dispatch by another agency, roaming requirements; anticipated equipment identification, i.e. **how many** portables, mobiles, vehicular repeater (VRS) units, consoles, control stations, etc.
In addition, indicate the manufacturer and model of each type of radio you plan to use on the network (example: manufacturer – Motorola Solutions; radio make - XTS2500; radio model – Model 2; console manufacturer/model – Motorola Solutions MCC7500; etc.). If your agency will be using radio equipment manufactured by a company other than Motorola Solutions, please read and sign Addendum C and include it with your signed STARCOM21 System Access Application.

All equipment utilized by the Metra Police Department is purchased and utilized on existing StarCom21 networks.

If emergency alert button is to be activated – where will the notification be monitored/processed? By whom?

The Cook County Sheriff’s Communication dispatch center.

Identify agency and talkgroup agreed upon to be used for the emergency button. N/A

6.) Interoperability Requirements:
Identify anticipated interoperability requirements: incident based and/or routine in nature? How much traffic will be generated? With what agencies? For what purpose? For what duration? What specific talkgroup(s) you’ll want to use from those specific agency(s) etc.

The Metra Police Department is an existing customer of the StarCom21 radio network. When in the area of DuPage County MPD currently utilize the DuPage StarCom21 Radio towers for communications to the Cook County Sheriff’s Communication Center. The Metra Police Department utilizes their radio system to communicate authorized radio transmissions, this request would allow authorized communications between Metra Police Officers and Police Officer/Fire Fighters or vice-versa in DuPage County.

7.) Local Policies Governing Use:
If your agency has an established tactical interoperability communications plan [TICP] and/or any other locally-developed technical and operational policies and procedures that will govern the use of the STARCOM21 radios, please provide a brief description of those documents below (for guidance, refer to Addendum A).

The detailed Illinois State TICP is published on the Illinois web site and can be located at: http://www.state.il.us/lema/selp/ticp.pdf

8.) Geographic Range or Scope of Communications Capabilities
Identify or explain the geographic range of communications requirements; i.e. local area, regional, statewide, etc. Provide an estimated break-down of percentage of use by each type of geographical description appropriate – as an example, “Based on historical data, we anticipate that 85% or more of our agency’s radio traffic will originate from within the
radio user’s primary assignment county; units providing assistance to another officer within a five-county region may account for an additional 10% of their traffic, with the remaining 5% or less due to occasional travel out of their geographic region, such as to Springfield or the Metro East area.”

Currently the majority of the Metra Police Officers traffic is generated between Officers and the Cook County Sheriff’s Communication Dispatch Center. We don’t see this practice changing; the majority of the radio traffic will remain between the Officers and their dispatch center. Any traffic between a DuPage County Police Officer, Deputy Sheriff, Fire fighters or Paramedics would be minimal and brief. During times of mutual aid, the amount or radio traffic would be reduced, as the MPD Officer would be able to contact the DuPage Police Officer, Sheriff Deputy, Fire Fighter or Paramedic directly and not require intervention from their Dispatcher.

9.) Benefit for Initiator:
Describe the benefits you expect to receive from use of SC21.

Interoperable communications between Metra Police and DuPage StarCom21 users.

10.) Impact on other Agencies:
Describe the impact your agency’s participation on SC21 will have on other agencies on the system.

This will benefit all DuPage StarCom21 users.

11.) Narrative:
Please include any additional information which may be useful to the members of the Oversight Committee in their consideration of your application.

The addition of the Metra Police Department will be beneficial to all users of the DuPage StarCom21 radio network. It allows Metra Police to access a system that is interoperable for all DuPage police and fire agencies.
By signature indicated below, applicant agrees with the six items listed below and understands the inability to comply with the six items listed below could result in the discontinuation of airtime service on the STARCOM21 network.

1. Provide all personnel who will be accessing/using STARCOM21 radios with training on the use of the radio equipment and communications procedures;

2. Adhere to the policies and procedures as defined by the STARCOM21 Oversight Committee;

3. Adhere to provisions of, and promote utilization of, the Statewide Communications Interoperability Plan (SCIP) as well as participate in development of your county Tactical Interoperable Communications Plan (TICP);

4. Adhere to the policies and procedures of ISPERN, IREACH, and other statewide networks as may be applicable;

5. Include an SIEC approved State Interoperable Template into the programming of all radios intended to be directly interoperable with other agencies, jurisdictions and disciplines on the STARCOM21 platform.
   
   Template to be programmed
   
   _____ Full (AA thru AG)
   
   _____ Alternate (AA, AB, AG)

6. I agree to acquire Memorandum(s) of Understanding or Letters of Permission from any and all agencies/communities where I plan to add their talkgroup(s) to my STARCOM21 radio(s). I agree to acquire said documentation prior to the development of my template(s) or programming of my radio(s).

I have read and understand the contractual mobile and portable coverage as depicted in the STARCOM21 contract (for guidance, refer to Addendum B).

Signature below must be the Chief Executive Officer of the agency or organization (or designee).

Title (printed):

Signature:

Name (printed):

Date:

Please sign and return this application to your Motorola Solutions account representative or to:
Motorola Solutions Inc.
1301 E. Algonquin Road
Room 3070
Schaumburg, IL 60196
Att: Margaret Ponga,
847-875-9218

OR

Email this application to:
margaret.ponga@motorolasolutions.com and dean.bianco@motorolasolutions.com
Addendum A

STARCOM21
Standard Operating Procedures and
Tactical Interoperability Communications Plan
Recommendations

The intent of this document is to provide guidance to STARCOM21 applicants or existing STARCOM21 users.

Standard Operating Procedure (SOP)
The SOP provides guidelines for the day-to-day use of the radio system by an agency or user.

1. Radios should be used for official business only. Radio communications should be in support of the agency or user’s core mission.
2. Transmissions on the radio should be kept short and to the point. Only use the airtime needed to clearly communicate the message.
3. Communications should be prioritized according to urgency:
   a. Emergency
   b. Officer or User Safety
   c. Routine Traffic.
4. If a dispatch center is used, clearly define that they are in control of all radio communications. They will handle communications based on #3 (above).
5. The agency/organization should have a defined training plan that will train the users on:
   a. The correct protocol for radio messages (what to say and how to say it)
   b. The correct way to operate the radios (functionality of buttons/knobs)
6. If the Emergency Button is used:
   a. The agency should have a defined policy on how to respond to the emergency button.
   b. Users should be trained in the use of and the circumstances where the emergency button will be used.
   c. Emergency buttons should only go to a 7/24 dispatch center
      i. If dispatch center is NOT used, there must be clear policies on how the emergency button will be used.

Tactical Interoperability Communications Plan (TICP)
The TICP defines how the agency or organization will communicate with adjoining agencies.

1. Agencies/departments should consult their county TICP, or if that doesn’t exist, consult the State TICP
2. If the agency is a part of the county or state TICP, simply follow that document
3. If not, TICP development consists of the following steps:
   a. Who do you need to talk to?
   b. What common resources are in use?
   c. When will you need to communicate with adjoining agencies
   d. Define the procedures for the users to follow on the ground.
   e. Implement any MOU’s required for the TICP.

Form Revision Date: December 1, 2019
STARCOM21
Master Contract TCVS-1500

3.2.3.3 Coverage Requirements

a) Mobile radio coverage (outdoor): Motorola Solutions shall design and deploy the initial STARCOM21 System that provides guaranteed statewide mobile radio coverage for greater than 95% of the geographic area of the State of Illinois, plus 3 miles beyond the State’s jurisdictional border, subject to compliance with the prevailing NPSPAC RCRC rules...

b) Portable radio coverage (outdoor): Motorola Solutions shall design and deploy the STARCOM21 System providing outdoor portable radio coverage, with a Speaker/Microphone/Antenna (SMA) configuration, at an audio quality of DAQ 3.0 or greater. In areas not covered by Paragraph 3.2.3.3(c) below, such design may require the use of vehicular repeaters, which vehicular repeaters may be purchased by the State as an option.

c) Portable radio coverage (indoor): Motorola Solutions shall provide in-building portable coverage at an audio quality of DAQ 3.0 or greater in over 95% inside the jurisdictional boundaries, with a test confidence level as defined by TSB88 of 99% or better, for the counties of McHenry, Lake, Kane, Cook, DuPage, and Will; and for the cities of Rockford, Moline, East Moline, Kankakee, Peoria, Bloomington/Normal, Champaign, Decatur, Springfield, Carbondale, and the East St. Louis metropolitan area. The in-building coverage System design shall be based upon a building penetration loss of 8 dB. (This performance is also similar to that of a portable inside a passenger vehicle.)...

For additional information refer to the STARCOM21 master contract, TCVS1500.
Non-Motorola Solutions Radio Support Limitations and Disclaimer

The STARCOM21 State of Illinois radio system is an open system. This means that customers may be able to use other manufacturers’ radios on the system. While those radios may work on the system, Motorola Solutions offers the following as to the applicable support limitations and disclaimer of liability.

- Because Motorola Solutions has no control over third party manufacturers’ quality, hardware, or software, any issues the customer experiences with third party manufacturers’ radios, including, but not limited to, issues relating to the operation of such radios on the STARCOM21 system must be addressed by the third party radio manufacturer. Motorola Solutions disclaims any liability to customer with respect to radios or equipment produced by third parties.

- Periodically, Motorola Solutions may perform enhancements or upgrades to the STARCOM21 system. System enhancements or upgrades may be done to address issues, add features to the system, or for other reasons deemed necessary by Motorola Solutions. Motorola Solutions does not guarantee that radios or equipment manufactured by third parties will not be affected by such enhancements or upgrades. It is the third party radio manufacturers’ responsibility to support, upgrade, supply patches or other fixes, and performs all other necessary tasks to ensure proper operation of their products on the STARCOM21 system and it is the customer’s responsibility to notify the third party manufacturer of any system enhancements or upgrades affecting such radios or equipment. Motorola Solutions makes no representations or warrants with respect to: a) support, upgrades, patches or similar fixes, and enhancements to third-party manufactured radios or equipment; and b) notice to third party radio or equipment manufacturers of system enhancements or upgrades.

- Motorola Solutions’ products may be upgradeable to next generation technology by software flash or other means. This may eliminate the necessity to replace Motorola Solutions products if the system is upgraded to a new technology. Other manufacturers’ radios may not have such upgrade capability and Motorola Solutions disclaims any liability for, including but not limited to, operation, upgrades, obsolescence, or other matters relating to third party manufacturers, their radios or equipment, and customer’s use thereof.

- If, in Motorola Solutions' opinion, third party radios or equipment adversely impact the STARCOM21 system or system user operations, Motorola Solutions may deactivate such radios or equipment. Motorola Solutions will provide notice of deactivation in a timely manner based on the severity of the situation and the impact to grade of service.

- Motorola Solutions hereby disclaims all warranties and guarantees, express or implied, at law or in equity, in any way related to the use by customer of third-party manufacturers’ radios or equipment.

Motorola Solutions values you as a customer and would like to thank you for allowing us to provide your radio service. If you have any questions or concerns please contact your Sales Representative or a STARCOM21 Project Team Member at any time.

Motorola Solutions Representative  Date  Customer Representative  Date

Motorola Solutions Inc.
1301 E. Algonquin Road
Room 3070
Schaumburg, IL 60195

Form Revision Date: December 1, 2019
DuPage Emergency Dispatch Interoperable Radio System
Talk Group Access Agreement

This Talk Group Access Agreement is between Metra Police Department, an [Illinois] [not-for-profit][business] corporation (Agency), having its principal business address at 547 W. Jackson Blvd. Chicago, IL 60616 and the Emergency Telephone System Board of DuPage County (“ETSB”), an Emergency Telephone System Board established pursuant to 50 ILCS 750/et. seq., having its principal business address at 421 N. County Farm Rd., Wheaton, Illinois 60187.

Section 1 - Definitions. [Intentionally Left Blank]

Section 2 – Grant of Access. Pursuant to ETSB Resolution a copy of which is attached to and incorporated in this Agreement as if fully set forth herein, the ETSB authorizes the Agency and only those personnel members whose names it provides to the ETSB to access the DuPage Emergency Dispatch Interoperable Radio System (“DEDIRS”).

Section 3 – Scope of Use. The Agency shall, at all times, ensure that its personnel utilize its access to DEDIRS in strict conformance with the provisions of this Agreement, its application to the ETSB, and such rules and policies as the ETSB or its subordinate entities may from time to time establish. The Agency shall not permit its personnel to utilize the Agency’s access to DEDIRS in any manner that exceeds this scope of use or in violation of law.

Section 4 – Termination. The Agency may terminate its access to DEDIRS at any time by providing written notice to the ETSB. The ETSB may terminate the Agency’s access to DEDIRS at any time and for any reason with or without written notice.

Section 5 – Indemnification. (a) The Agency shall, at all times, fully indemnify, hold harmless, and defend the ETSB and the County of DuPage and their officers, agents, and employees from and against any and all claims and demands, actions, causes of action, and cost and fees of any character whatsoever made by anyone whosoever on account of or in any way growing out of use of DEDIRS by the Agency and its employees, or because of any act or omission, neglect or misconduct of the Agency, its employees and agents or its subcontractors including, but not limited to, any claims that may be made by the employees themselves for injuries to their person or property or otherwise, and any claims that may be made by the employees themselves or by the Illinois Department of Labor for the Agency’s violation of the Illinois Prevailing Wage Act (820 ILCS 130/1 et seq.). The foregoing obligation of the Agency to indemnify shall not be limited by reason of insurance or immunity.

(b) Nothing contained herein shall be construed as prohibiting the ETSB or the County and their officers, agents, or its employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, actions or suits brought against them. The Agency shall likewise be liable for the cost, fees and expenses incurred in defense of any such claims, actions, or suits.

(c) The Agency shall be responsible for any damages incurred as a result of its errors, omissions or negligent acts.
(d) Neither the ETSB nor the County waives any defense or immunity which may be available to it, including those provided by the Local Government and Governmental Employees Tort Immunity Act, 745 ILCS 10/1 et seq. or by reason of indemnification or insurance.

Section 6 – Duty to Contract for Access, Costs. The Agency shall contract with Motorola Solutions, Inc. for access to its STARCOM21 System on which DEDIRS operates. The Agency shall be solely responsible for all costs associated with its access to DEDIRS. The Agency shall be solely responsible for the acquisition any equipment it requires to access DEDIRS.

Section 7 – Notices. All notices required to be given pursuant to this Agreement shall be in writing and addressed to the parties at their respective addresses set forth below

<table>
<thead>
<tr>
<th>If to the ETSB:</th>
<th>If to the Agency:</th>
</tr>
</thead>
<tbody>
<tr>
<td>9-1-1 System Coordinator</td>
<td>Commander Brian Windle</td>
</tr>
<tr>
<td>Emergency Telephone System Board of DuPage County</td>
<td>547 W. Jackson Blvd.</td>
</tr>
<tr>
<td>421 N. County Farm Rd.</td>
<td>Chicago, IL 60661</td>
</tr>
<tr>
<td>Wheaton, IL 60187</td>
<td></td>
</tr>
</tbody>
</table>

Section 8 – Covenant Not to Sue. In consideration of the ETSB’s grant of access to DEDIRS, the Agency covenants and agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the ETSB or the County of DuPage, their board members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this Agreement to the extent authorized by law.

Section 9 – Representations. The Agency represents that it has the authority to enter into this Agreement and undertake the duties and obligations contemplated by this Agreement and that it has taken or caused to be taken all necessary action to authorize the execution. Further, the Agency represents that the signatory of this Agreement has the authority to bind the Agency to all obligations herein contained.

Section 10 – Survival. The Agency’s obligations under Section 5 and Section 8 shall survive the termination of this Agreement.

Section 11 – Assignment. Neither the Agency nor any of its personnel may assign or transfer any rights afforded to it under this Agreement to any third party for any purpose without the express written permission of the ETSB Board.

_______________________________  ______________________
Title:  Date:
RESOLUTION TO APPROVE ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM TALK GROUPS PURSUANT TO POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIRS), AS REQUESTED BY THE HANOVER TOWNSHIP EMERGENCY SERVICES DEPARTMENT

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System; and

WHEREAS, the DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System (“DEDIRS”) was implemented to provide Emergency 9-1-1 radio communication services through STARCOM21 Site 1 for secure and accessible communications for its member users; and

WHEREAS, the Hanover Township Emergency Services Department has requested access to certain talk groups of DEDIRS pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS), and in the spirit of public safety and first responder interoperability; and

WHEREAS, the Hanover Township Emergency Services Department’s Application has been recommended for approval by the DU PAGE ETSB Policy Advisory Committee (“PAC”) in accordance with policy; and

WHEREAS, the DU PAGE ETS Board has received and reviewed the application of the Hanover Township Emergency Services Department detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB hereby grants access to DEDIRS by the Hanover Township Emergency Services Department according to ETS-R-0013-18, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS), by this resolution.

Enacted and approved this 13th day of August, 2018 at Wheaton, Illinois.

________________________________
GARY GRASSO, CHAIRMAN

Attest: _____________________
________________________________
PAUL HINDS, COUNTY CLERK
July 26, 2018

Linda Zerwin
Executive Director
DuPage County ETSB

RE: Hanover Township ESU – DEDIRS Application

Dear Director Zerwin,

Please accept this letter as support for the Hanover Township Emergency Services Unit’s application to use the DEDIRS system. DU-COMM has provided alerting services to the Township team since 2013.

In recent months, we began discussions to provide additional dispatch services to them. The DU-COMM Chiefs Operations Committee approved the additional services, and we expect a final approval of the intergovernmental agreement on August 22, 2018 by our Executive Committee.

Please let me know if you need any additional information.

Sincerely,

Brian Tegtmeyer, ENP
Executive Director
# DuPage ETSB DEDIRS Access Application

## AGENCY INFORMATION

<table>
<thead>
<tr>
<th>Type of Application:</th>
<th>[ ] New [ ] Modification</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME OF AGENCY:</td>
<td>Hanover Township Emergency Services Department</td>
</tr>
<tr>
<td>POINT OF CONTACT:</td>
<td>William L. Burke, Director</td>
</tr>
<tr>
<td>BUSINESS ADDRESS:</td>
<td>250 S. Route 59 Bartlett, IL, 60103</td>
</tr>
<tr>
<td>EMAIL ADDRESS:</td>
<td><a href="mailto:wburke@hanover-township.org">wburke@hanover-township.org</a></td>
</tr>
<tr>
<td>BUSINESS TELEPHONE:</td>
<td>630-037-0301</td>
</tr>
<tr>
<td>MOBILE TELEPHONE:</td>
<td>630-542-4675</td>
</tr>
</tbody>
</table>

## APPLICATION INFORMATION

Please complete the following information

- [ ] The Applicant is a unit of local government
  - If no, explain: (use a separate sheet if necessary)
  - [ ] The Applicant is requesting access to DEDIRS for certified sworn police personnel or certified fire service personnel.
  - [ ] The Applicant is requesting monitoring capabilities only
  - [ ] The Applicant is a member of STARCOM21
  - [ ] The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.

## Applicant Equipment Information

- The total number of portable radios (portable and mobile) covered under this request is: 18
- The total number of radios which will be affiliated during any daily operational shift is: 8
- Do the portable radios have encryption: [ ] No [ ] hardware encryption [ ] software encryption

## Committee/ETS Board Review Process Checklist:

- [ ] Applicant has submitted proper paperwork
- [ ] Vendor Technical Review of Application Complete
- [ ] 14 Day Notice to Members via PSAPs is complete
- [ ] Posted on Committee Agenda Date:  

| Vote of Committee: Ayes ______ Opposed ______ Abstain ______ Absent ______ |
| Action or Direction Based on Vote: [ ] Yes [ ] No [ ] Approved [ ] Yes [ ] No |
| Posted on ETSB Agenda Date:  

| Vote of ETSB Board: Ayes ______ Opposed ______ Abstain ______ Absent ______ Resolution No:  
| [ ] Yes [ ] No |

Additional Information or Action from ETS Board:
DuPage ETSB DEDIRS Access Application

Additional talk Groups

1 West - Bartlett & Carol Stream
1 North - Hanover Park & Roselle
Fire West – Bartlett & Hanover Park
Fire Ops 5 – Bartlett & Hanover Park tactical Fire Channel
Bartlett Local – Shared PD & FD
Hanover Park Local – Shared PD & FD
Unified 1-4
AN INTERGOVERNMENTAL AGREEMENT BETWEEN
DUPAGE PUBLIC SAFETY COMMUNICATIONS AND THE HANOVER TOWNSHIP
FOR THE DISPATCHING OF THE EMERGENCY SERVICES UNIT

This AGREEMENT entered into this ______________2018 by and between DuPage Public Safety Communications (herein after referred to as “DU-COMM”) and the Hanover Township Emergency Services Unit (herein after referred to as “HANOVER”), concerning the alerting of the Emergency Services Unit personnel.

WITNESSETH

WHEREAS, DU-COMM operates a twenty-four (24) hour public safety communications center that provides police, fire and EMS communications for forty-four (44) member agencies; and

WHEREAS, HANOVER operates an Emergency Services Unit to provide all the residents of Hanover Township with trained volunteer service in times of emergencies or disasters, whether natural or man-made; and

WHEREAS, pursuant to Article VII, section 10 of the 1970 Illinois Constitution and the Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.), units of local government may contract to share services or perform any activity authorized by law,

NOW, THEREFORE, in consideration of the mutual covenants and agreement herein set forth and other good and valuable consideration, the parties hereto agree as follows:

1. The provisions of the preamble are incorporated herein and made a part thereof.

2. DU-COMM will answer incoming requests for Hanover Emergency Services Unit and alert members of the unit via a two-tone sequential page over a DU-COMM VHF licensed frequency. DU-COMM will allow HANOVER owned radios to communicate on the DU-COMM VHF Channel as part of this agreement. HANOVER may be required to obtain additional permissions to operate on the STARCOM21 network and the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS).

3. Any direct or unique costs for DU-COMM to provide this service to HANOVER shall be the responsibility of HANOVER; this includes, but is not limited to, VHF pagers, radio transmitter, antenna, and phone lines, if required. Both parties understand that the DuPage Emergency Telephone System Board owns equipment used in the dispatch process and reserves the right to assess additional fees for use of their systems.

4. DU-COMM shall only providing dispatching services for HANOVER ESU.

5. HANOVER agrees to pay DU-COMM a sum of Ten Thousand dollars ($10,000) annually for the alerting dispatching services. This payment shall be made in May of each year. The rate will be adjusted annually with a 3% increase. This increase will be assessed each May of successor contract years.
6. This Agreement will be in effect for two (2) years. At the conclusion of the initial term of this Agreement, this Agreement shall automatically renew under the same terms expressed herein and with the fee increase specified in Paragraph 5. At the conclusion of any term of this Agreement, the parties may renegotiate this Agreement.

7. It is the intent of the parties that this Agreement shall continue in effect until termination in accordance with this paragraph. Either party may terminate this Agreement upon sixty (60) days’ written notice to the other party.

8. The parties of this Agreement will each maintain all required insurance and each shall be solely responsible only for the action of their own employees. DU-COMM shall not be responsible for the response of HANOVER to the paging or dispatch of their personnel. Nothing herein shall be construed as an express or implied waiver of any common law and/or statutory immunity or privilege of either DU-COMM or HANOVER, or any of their respective officials, officers, employees, volunteers or agents as to any liability whatsoever.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed as of the day and year above written.

DUPAGE PUBLIC SAFETY COMMUNICATIONS

BY: ________________________________
Title: ________________________________

ATTEST: ________________________________
Title: ________________________________

HANOVER TOWNSHIP

BY: ________________________________
Title: ________________________________

ATTEST: ________________________________
Title: ________________________________